



Montana-Dakota Utilities Co.

A Division of MDU Resources Group, Inc.

400 N 4th Street
Bismarck, ND 58501

State of Wyoming Electric Rate Schedule

W.P.S.C. Tariff No. 4
Original Sheet No. 167

SERVICE INTERRUPTION REPORTING PLAN Rate 106

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The following sets forth the Company's Service Interruption Reporting Plan as required in Chapter 3, Section 325 of the Commission Procedural Rules and Regulations (Commission Rules) applicable to service provided by the Company in its Wyoming service territories.

A. Definitions of Service Interruptions:

1. Major Service Interruption shall be defined as:
 - a. The loss of service to a distribution substation feeder or
 - b. Any service interruption which affects twenty five (25) or more customers for eight (8) hours or longer.
2. Minor Service Interruption shall be defined as any sustained service interruption which affects at least one customer and is not defined as a Major Service Interruption.
3. Scheduled Service Interruption shall be defined as:
 - a. Any service interruption scheduled by the Company which is expected to last four (4) hours or longer, or
 - b. Any sustained service interruption scheduled by the Company which is expected to affect twenty-five (25) or more customers.
4. Sustained Service Interruption shall be defined as any service interruption lasting more than five (5) minutes.

B. Customer Notification Requirements:

1. Reasonable effort will be made to notify affected customers at least forty-eight (48) hours prior to a Scheduled Service Interruption. Scheduled Service Interruptions that will occur on a Monday will require customer notification on the previous Thursday.
2. In the event of an emergency causing the Company to take a Scheduled Service Interruption in less than forty-eight (48) hours, customers will be notified as soon as practical.

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C. Commission Notification Requirements:

1. Scheduled Service Interruption:

- a. The Commission will be notified at least forty-eight (48) hours prior to a Scheduled Service Interruption. Scheduled Service Interruptions that will occur on a Monday will require Commission notification on the previous Thursday.
- b. In the event of an emergency causing the Company to take a Scheduled Service Interruption in less than forty-eight (48) hours, the Commission will be notified as soon as practical.

2. Nonscheduled Service Interruption:

- a. The Commission will be notified within two (2) hours of the known commencement of a Major Service Interruption using the Commission's Service Interruption Reporting Telephone number (SIRT). No later than the next business day, the Company will follow up with an email report in conformance with Form No. 14 set forth in Chapter IX, Section 901(n) of the Commission's Rules.

D. Commission Reporting Requirements:

1. Quarterly reports of all Major, Minor and Sustained Service Interruptions, as defined above, will be filed with the Commission within 30 days after the end of each calendar quarter in conformance with Form No. 13 set forth in Chapter IX, Section 901(m) of the Commission's Rules.
2. Reporting requirements, to the extent known, shall:
 - a. Clearly identify the geographic location and geographic scope of the service interruption
 - b. Describe the threat and provide a damage assessment of the service interruption explaining the risks and likely effects on the general public and our consumers, and
 - c. Such reports shall include, but not be limited to:
 - o Date and time
 - o Number of consumers affected

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- Cause
- Estimated time of service restoration and basis for estimate
- Any deaths or injuries
- Efforts undertaken to restore service
- Efforts undertaken to assist affected individuals
- Other governmental agencies notified
- Contact information for reporting individual
- If the event is ongoing, the time interval until the Commission will be updated, and
- Any other information that may be necessary to assess the threat or damage.

E. Major Service Interruption Contact Information:

1. The Company shall submit a list of contact personnel (names and phone numbers) to be contacted during a Major Service Interruption.
2. The contact list shall be reviewed by Montana-Dakota and updated when necessary. The Company will also confirm the list remains current by notifying the Commission by January 1 and July 1 of each calendar year.

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