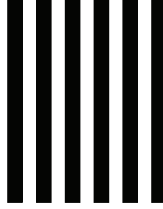




NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 427 BISMARCK ND

POSTAGE WILL BE PAID BY ADDRESSEE

MONTANA-DAKOTA UTILITIES CO
ATTN: CREDIT DEPARTMENT
PO BOX 5603
BISMARCK ND 58506-9904



Caring for someone else?

Protect them from
service disconnection
with Third Party Notice.



The Third Party Notice program lets any customer designate a relative, friend, church or any community agency, to be notified before service is cut off for non-payment.

Would you like to be a designated Third Party?

Montana-Dakota Utilities Co. (MDU) has a program available called "Third Party Notice." The purpose of the program is to help avoid any hardship which could result from disconnection of service by alerting a third party to such action in advance. This voluntary program would most benefit customers who are ill or elderly and live alone.

Under the "Third Party Notice" program, if it would be necessary to disconnect service due to nonpayment of past due bills, the customer as well as the designated third party would be notified prior to the disconnect date.

A third party can be a friend, relative, church or any community agency.

The designated third party will have the right to receive and provide information regarding the customer's personal circumstances.

Please talk with this third party before you tell MDU this person will help you.

The third party **will not** be responsible for payment of the customer's bill.

If your personal circumstances require that a third party be aware of a potential disconnection of your utility service, please complete and detach the form provided and return it to MDU as soon as possible. If you know of someone who might benefit from third party notification, please let them know of it.

As individual circumstances frequently may change, Third Party Notices are valid for **one year** only, and an annual renewal is required. Please complete the form and return it to MDU – even if you have done so before.

For information of public agencies and community organizations which may be able to assist in payment of winter utility bills, please call the telephone number found on your utility bill or write to MDU at PO Box 5603, Bismarck, ND 58506-5603.

Request For A Third Party Notification (To be valid for one year only and annual renewal is required.)

Customer Name: (Please print) _____

Address: _____

City: _____ State: _____ Zip: _____

Telephone Number: _____ Account Number from Bill: _____

1. Is any member of your household 65 years of age or older? Yes No
2. Do you have an emergency medical problem in your household? Yes No
3. Is any member of your household physically handicapped? Yes No
4. Is any member using a life sustaining appliance such as APNEA monitor or oxygen supplementer? Yes No
5. Do you desire that the area social service office or other appropriate financial assistance agency be notified in the event of a proposed disconnect?
You will also need to contact your local county social service office. Yes No
6. Do you desire that some other third party be contacted in the event of disconnect? Yes No

MONTANA-DAKOTA UTILITIES CO. has my permission to provide information to and accept information from the party named below.

Name of Third Party to be Notified: (Please print) _____

Address: _____

City: _____ State: _____ Zip: _____

Telephone Number: _____

If you are having difficulty paying your utility bill, please call the telephone number found on your utility bill or write to Montana-Dakota at PO Box 5603, Bismarck, ND 58506-5603 so that we can work with you.

Customer Signature: _____ Date: _____

Complete all information, detach form, seal or tape postage-paid card, and mail to MDU as soon as possible.