

BILL CYCLE CHANGE

To serve you better and more efficiently, Montana-Dakota recently combined some meter reading routes in your area. This change made it necessary to change your billing cycle date. This change will cause your next meter-reading period to be longer or shorter than the normal reading period by a few days. Only your August or September bill will be affected.

What is a billing cycle date? The billing cycle date is the day of the month that your meter is read for billing purposes.

How will a change in the billing cycle affect my bill? A change in the billing cycle will cause the number of days between meter reads to be greater or less than you would normally experience. The length of your billing cycle will only vary for one bill and will return to 30 days, on average, on a go forward basis.

How can I find the number of days in the billing cycle? The number of days between your present and previous meter readings is shown in the meter reading section of your bill, Billing Period and Days.

If you have questions or would like to make an arrangement for paying your bill, please contact Montana-Dakota at 1-800-MDU-FAST (1-800-638-3278).



MONTANA-DAKOTA
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