

# AutoPay & Balanced Billing Plan

## ENROLLMENT

For quick and easy processing, sign up online by logging in to your account and completing the online form at **www.montana-dakota.com**.

Or if you prefer, complete the authorization form below and check the appropriate box.

### AUTHORIZATION FORM

Please sign me up for (check one):

☐ AutoPay ☐ Balanced Billing Pay ☐ Both

**Customer information – please print in black:**

MDU Account Number (11 digits): \_\_\_\_\_

Name(s) Shown on Bill: \_\_\_\_\_

\_\_\_\_\_

Service Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Phone: \_\_\_\_\_

**If signing up for AutoPay, provide the name of your Financial Institution below**

(Drawn from checking account only):

► **Don't forget to include a voided check and sign this form below!**

I authorize Montana-Dakota Utilities to instruct my financial institution to make my Montana-Dakota payments from the account number on my voided check.

I understand this program is voluntary and if at any time I decide to discontinue my participation in this payment service, I will provide Montana-Dakota a 30-day written notice.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_  
(Please use a separate AutoPay authorization form for each account.)

► **Enclose VOIDED check** issued by U.S. financial institution (no deposit slips).

Mail to: **Montana-Dakota Utilities Co.**

**Attn: Customer Support**

**P.O. Box 7608**

**Boise, ID 83707-1608**

Fax to: **701-323-3104**

(completed form and voided check)

Scan and email to: **customerservice@mdu.com**

04/2023

# Simplify Your Life

WITH EASY PAYMENT OPTIONS.



## AutoPay Plan



## Balanced Billing Plan

*Enjoy more  
time for yourself.*



## MONTANA-DAKOTA

UTILITIES CO.

A Subsidiary of MDU Resources Group, Inc.

*In the Community to Serve®*



**www.montana-dakota.com**



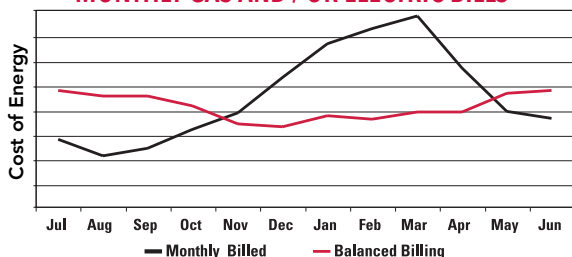
## Balanced Billing Plan

### *Levelize payments*

Balanced Billing takes the guesswork out of budgeting and levels out your monthly energy expenses so you don't have to be concerned about extremes in the weather impacting your bill. You pay an even monthly amount through the year, and reduce fluctuations brought on by changes in the weather and price of energy.

- ▶ Available to residential and commercial customers who meet the program criteria. You may join anytime during the year.
- ▶ Balanced Billing payments must be made each month. Missing payments may result in removal from Balanced Billing, at which time the full balance will become due.

### MONTHLY GAS AND / OR ELECTRIC BILLS



Example: This graph is an illustration of how an actual Montana-Dakota natural gas and electric customer's bill looks on Balanced Billing – and what it would look like without Balanced Billing.

## TO REQUEST ENROLLMENT



Log into your account online at  
**[www.montana-dakota.com](http://www.montana-dakota.com)**.



Email **[customerservice@mdu.com](mailto:customerservice@mdu.com)**



Call our Customer Service  
7:30 a.m. to 6:30 p.m. | Monday-Friday  
**800-638-3278**



Scan the QR code to easily  
enroll in AutoPay and/or  
Balanced Billing online.



## AutoPay Plan

### *It's automatic!*

With AutoPay your preauthorized payments will be withdrawn from your financial institution each month on your bill's due date.

There is no charge for this service. Save time and money—no more checks to write!

### SIGN UP TODAY



Enroll online to take advantage of this convenient payment option of having your bill paid automatically. You will receive a notice on your next bill that AutoPay is active. Please continue to make payments as normal until AutoPay is in effect.



Or, enroll by filling out the form on the back page and include a voided check.

## Balanced Billing + AutoPay = *Easy!*

- ▶ Sign up for both AutoPay and Balanced Billing and your Balanced Billing amount will also be your monthly AutoPay amount. This makes budgeting easy by allowing you to make equal, monthly payments automatically.

## eBill + AutoPay = *Convenience!*

- ▶ Choose eBill for your statement delivery to receive an email notification each month when your statement is ready to view online. Add AutoPay and enjoy the convenience of automatic payments.

Sign up to receive, view and pay your bill online at **[www.montana-dakota.com](http://www.montana-dakota.com)**.



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