

BALANCED BILLING

Take the guesswork out of budgeting:

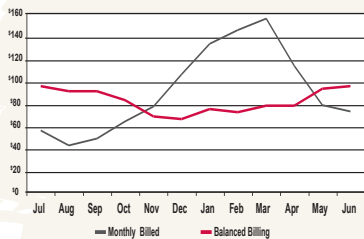
Balanced Billing provides customers a way to avoid the highs and lows associated with normal monthly billing. This plan helps take the guesswork out of budgeting for utility bills.

How Balanced Billing works: A customer's monthly bill is computed by taking an average of their natural gas usage during the previous 11 months and the current month's usage. Current energy rates are then applied to this average monthly usage to calculate the current payment due. Averaging a customer's usage over the year can reduce large cost fluctuations from extreme weather conditions.

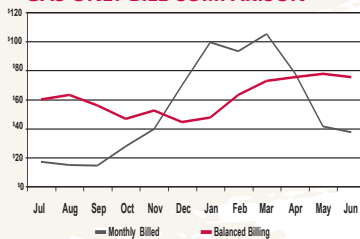
Utility bill comparison examples:

The graphs illustrate the fluctuation of a customer's normal monthly bill compared to a Balanced Billing average.

GAS & ELECTRIC BILL COMPARISON



GAS ONLY BILL COMPARISON



To sign up for Balanced Billing, visit

www.montana-dakota.com or call 800-638-3278

THE NATURAL GAS ADVANTAGE

Natural gas is the best energy choice for your home's heating needs. Choosing natural gas for your home offers valuable benefits for your budget, your comfort and the environment. Get the natural gas advantage:

Lower energy costs: Natural gas is one of the best values in today's energy market. Choosing natural gas for a home's heating needs can save money.

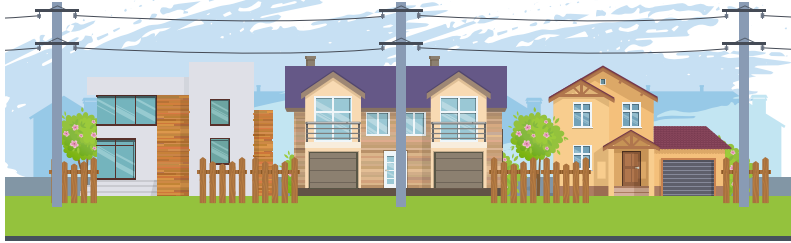
Comfort: Natural gas heating equipment makes for a more comfortable home. Natural gas furnaces deliver warmer air and heat a home quickly. Natural gas water heaters can heat twice as much hot water as electric water heaters, at a lower cost.

Convenience and reliability: With natural gas, you'll never run out of fuel. Underground pipelines deliver natural gas right to your home, so it is always there when you need it.

Safe: Natural gas is one of the world's safest sources of energy, used by millions of Americans to heat their homes and businesses. Natural gas is colorless, odorless, tasteless and non-toxic. A special odorant is added to help identify and detect leaks.

Environmentally friendly: Natural gas is today's environmental energy choice. Compared to other fossil fuels, natural gas is the cleanest, producing fewer harmful emissions. Choosing natural gas is an easy way to reduce your carbon footprint without sacrificing comfort.

HEADS UP! WATCH FOR POWERLINES.



Outdoor Electric Safety Tips:

- Look up to locate all power lines near your home, work or play areas.
- Always keep yourself and any tool or equipment you may be using at least 10 feet away from overhead power lines.
- Don't trim trees with power lines nearby.
- Always carry ladders or poles horizontally, never upright.
- To avoid contact with an overhead powerline, never place a trampoline, pool or playhouse near power lines.
- Teach your children to fly kites or toys in fields away from overhead power lines.
- Don't attempt to remove anything that has become tangled with an overhead power line.
- Always assume an overhead power line is energized and dangerous.

For more on powerline safety, visit

www.montana-dakota.com/powerline-safety



SAFETY IS IN YOUR HANDS.
EVERY DIG. EVERY TIME.



OUTAGE & STORM INFORMATION:



www.montana-dakota.com/outage-and-storm-information



MONTANA-DAKOTA UTILITIES CO.

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In the Community to Serve®

ENERGY SAVING TIPS FOR HOME



Install a programmable setback thermostat. This is a good home investment if it is heated and cooled with central forced-air systems. Programming to match personal habits will save money.

Conserve water, while saving money and energy. Turn the water heater to 120° F to reduce the heating bills, install low-flow showerheads, replace faucet washers and take quick showers instead of baths.

Save money in the laundry room. Use cold water in the wash and rinse cycles. Always run full loads of laundry. Air dry laundry by hanging laundry outside or on a drying rack.

Check the dishwasher's setting. Some dishwashers offer a water-saving setting or an energy-saving drying option.

Use drapes on windows. Close drapes on hot summer days to keep cool. On winter days leave them open to absorb sunlight. Close drapes at night to keep the home's heat inside.

Change light bulbs to LED. Switching to high-efficient LED light bulbs is a quick and easy way to save money. The average household has about 70 light-bulbs. One ENERGY STAR® certified LED bulb uses up to 90% less energy than an incandescent bulb.

Use ENERGY STAR labeled items. Look for the ENERGY STAR label on LED light bulbs, home appliances, electronics and other products. ENERGY STAR products meet strict efficiency guidelines set by the U.S. Environmental Protection Agency and the U.S. Department of Energy.

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www.montana-dakota.com

800-638-3278