

## **IMPORTANT CUSTOMER NOTICE**

Beginning September 1<sup>st</sup>, 2020, Montana-Dakota Utilities is lifting our suspension of disconnections and late fees for accounts with a past due balance.

If you have a past-due account, please contact Customer Service to pay your bill or to set up a payment plan to avoid a disconnection. We have payment plans designed specifically for those impacted financially by COVID-19. We can also direct you to federal, state, and local agencies that provide financial assistance to pay utility bills. More information is available on our website; www.montana-dakota.com, or by scanning the QR code on this notice.

You can reach Customer Service at 800-638-3278, M-F, 7:30 A.M. - 6:30 P.M.