



www.montana-dakota.com

Customer Service: 800-638-3278
Monday - Friday

In the Community to Serve
A Subsidiary of MDU Resources Group, Inc.



Pay your Montana-Dakota bill with cash, check, or money order at one of our authorized Western Union Convenience Pay locations.

For more information regarding this free service or to find your nearest Convenience Pay location, visit www.montana-dakota.com.

If you are paying on a disconnection of service notice at a payment location, please contact Customer Service to let us know payment has been made. You will be asked to provide the receipt number.



Convenience Pay

Pay by Mail

Mail a check or money order made payable to Montana-Dakota Utilities, along with your bill stub in the return envelope provided to:

Montana-Dakota Utilities
P.O. Box 5600
Bismarck, ND 58506-5600



Payment and Billing Options

MONTANA-DAKOTA
UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve

Payment Options That Fit Your Lifestyle

Online Account Services



GO PAPERLESS

eBill & ePayment: Register for Online Account Services and select eBill as your bill delivery method. You'll receive a notification when your bill is ready to view. Then, login and submit an ePayment through your online account using funds from your checking account. It's *quick, easy, and environmentally friendly.*

AutoPay Plan (formerly Easy Pay)



NEW NAME... NEW WITHDRAWAL DATE

Now, when you're enrolled in our AutoPay Plan, previously Easy Pay Plan, your preauthorized payment will be withdrawn from your checking account **each month on your bill's due date.*** Get more information at www.montana-dakota.com, or enroll by logging into your account and completing the online form. If you are already enrolled in Easy Pay, you do not need to take any action. You will be seamlessly transitioned to AutoPay.

*This is a change from being withdrawn 10 business days following the day the bill was created.

Balanced Billing



NO GUESS WORK

Balanced Billing takes the guesswork out of budgeting and levels out your monthly Montana-Dakota bill so you can reduce fluctuations brought on by changes in the weather and price of energy.



Your monthly bill is computed by taking an average of your natural gas and/or electric usage during the previous 11 months and the current month's usage. Current energy rates are then applied to this average monthly usage to calculate the current payment due.

Credit/Debit Card Payments



Speedpay®

Make payments using your credit card, debit card, or electronic check through Speedpay®.

Call 866-263-5185 to pay by phone, or follow the link on the Payment Options page of our website to pay online.

Certain card restrictions apply. You must provide your 11-digit account number when paying. There is a \$1.99 fee for this independent service.

Drop Boxes



A LOCATION NEAR YOU

Montana-Dakota has several authorized drop box locations throughout its service territory. For drop box payment information and locations, visit www.montana-dakota.com.



Scan the code with your mobile device to easily enroll in Montana-Dakota Online Account Services.