

AUTOPAY AND BALANCED BILLING ENROLLMENT:

For quick and easy processing, sign up electronically by logging in to your account online at www.montana-dakota.com and completing the online form. Or if you prefer, complete the authorization form below and check the appropriate box.

AUTHORIZATION FORM:

Please sign me up for (check one):

AutoPay **Balanced Billing** **Both**

Customer information – please print in black:

Account Number (11 digits): _____

Name(s) Shown on Bill: _____

Service Address: _____

City: _____ State: _____ ZIP: _____

Phone Number: _____

Also complete this section if signing up for AutoPay

Name of Financial Institution (*Drawn From Checking Account Only*):



Don't forget to include a voided check and sign the form!

I authorize Montana-Dakota Utilities to instruct my financial institution to make my Montana-Dakota payments from the account number on my voided check. I understand this program is voluntary and if at any time I decide to discontinue my participation in this payment service, I will provide Montana-Dakota Utilities a 30-day written notice.

Signature: _____

Date: _____

(Please use a separate AutoPay authorization form for each account.)

Enclose VOIDED check issued by U.S. financial institution (no deposit slips).

Mail to: Montana-Dakota Utilities Co.

Attn: Customer Support
P.O. Box 7608
Boise, ID 83707-1608

Fax to: 701-323-3104

Scan and email to: customerservice@mdu.com

 **MONTANA-DAKOTA**
UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

04/2021

Simplify your life
by simplifying your payments

AutoPay & Balanced Billing Plans



Spend more time enjoying life.



MONTANA-DAKOTA
UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.

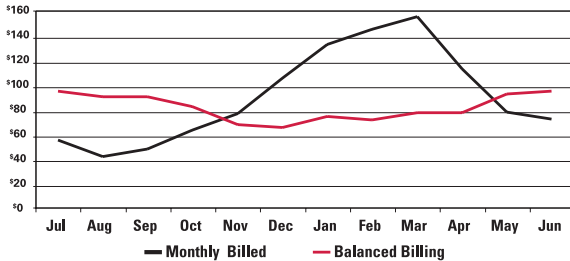
In the Community to Serve®

HOW BALANCED BILLING WORKS

Balanced Billing takes the guesswork out of budgeting and levels out your monthly energy expenses so you don't have to be concerned about extremes in the weather impacting your bill. You pay an even monthly amount through the year, and reduce fluctuations brought on by changes in the weather and price of energy.

- Available to residential and commercial customers who meet the program criteria. You may join anytime during the year.
- To request enrollment, log in to your account online at www.montana-dakota.com. You can also email us at customerservice@mdu.com or call our customer service number listed below.
- Balanced Billing payments must be made each month. Missing payments may result in removal from Balanced Billing, at which time the full balance will become due.

Monthly Gas and / or Electric Bills



Example: This graph is an illustration of how an actual Montana-Dakota natural gas and electric customer's bill looks on Balanced Billing – and what it would look like without Balanced Billing.



CUSTOMER SERVICE

800-638-3278

7:30 a.m. - 6:30 p.m. | Monday-Friday

HOW AUTOPAY WORKS

With **AutoPay** your preauthorized payments will be withdrawn from your financial institution **each month on your bill's due date**.

There is no charge for this service. You will save time and money on postage, plus no more checks to write!

Enroll online to take advantage of this convenient payment option of having your bill paid automatically. You will receive a notice on your next bill that AutoPay is active. Please continue to make payments as normal until AutoPay is in effect.

Sign up today – enroll electronically or fill out the form on the back page and include a voided check.

BALANCED BILLING

+ **AUTOPAY**

= **WORRY-FREE CONVENIENCE**

When you sign up for both AutoPay and Balanced Billing, your Balanced Billing amount will also be your monthly AutoPay amount. This makes budgeting easy by allowing you to make equal, monthly payments automatically.

ELECTRONIC ENROLLMENT

EBilling and AutoPay: If you receive your bill electronically, enjoy the added convenience of having your bills paid automatically. To receive view and pay your bill online, visit us at www.montana-dakota.com.

Email: customerservice@mdu.com

www.montana-dakota.com

