**The thermal factor is a combination of the Btu content of natural gas and the average atmospheric pressure at your location. This factor appears on your monthly bill.

For further information, applicable rates, rules and regulations are available at www.montana-dakota. com or by calling 1-800-638-3278.



In the Community to Serve®



On August 26, 2020, Montana-Dakota Utilities Co. (Montana-Dakota) filed an application with the North Dakota Public Service Commission (Commission) for an increase in the Company's natural gas rates. If approved by the Commission, the proposed new rates will result in an increase in total revenue of \$8.97 million annually or 7.8 percent over current rates. The increase is primarily due to increased investment in the Company's natural gas facilities to improve system safety and reliability.

State law allows Montana-Dakota to charge an interim rate while the Commission considers the Company's request for a change in rates. On December 16, 2020, the Commission authorized Montana-Dakota to implement an interim increase in the amount of \$6.89 million annually or 6.0 percent over current rates to be effective January 1, 2021. The Commission is allowed seven months from the date of the Company's filing to issue a final decision on the Company's request. If the final approved increase is lower than the interim increase, Montana-Dakota will refund the difference to its customers with interest. Residential customers will see, on average, an increase of \$3.57 per month.

The interim rate of 17.116% is effective with service rendered on and after January 1, 2021. The interim rate will be applied to the amounts billed under the Basic Service Charge and

Distribution Delivery or Demand Charge applicable under each rate schedule and will be shown as a separate line item on your bill. The first bill you receive may be prorated, depending on the date your meter is read. This means that only the portion of your bill for service on and after January 1, 2021 will reflect the interim rate adjustment.

The current applicable rates for various classes of service are shown below:

Residential Natural Gas Service – Rate 60 Rate:

Residential Propane Service – Rate 90 Rate:

Basic Service Charge.......\$0.6860 per day Cost of Propane (as of January 1, 2021)...\$6.866 per dk Interim Rate Adjustment.............17.116%

Firm General Natural Gas Service – Rate 70 Rate:

Firm General Natural Gas Service – Rate 74 Rate:

Basic Service Charge:

Meters rated under
500 cubic feet per hour\$0.70 per day

Meters rated over
500 cubic feet per hour\$2.05 per day

Demand Charge\$6.510 per dk

Capacity Charge (as of January 1, 2021)	.\$10.520 per dk
Cost of Gas (as of January 1, 2021)	\$2.842 per dk
Interim Rate Adjustment	17.116%

Firm General Propane Service – Rate 92 Rate:

Other Rates Available:

Small Interruptible General Gas Service – Rate 71, Optional Seasonal General Gas Service – Rate 72, Transportation Service – Rates 81 and 82, Large Interruptible General Gas Service – Rate 85

How to calculate your bill

This information is to assist you in checking your bill. A residential service (Rate 60) is used for this example.

- 1. Assume a month's use of 13.11 Mcf*
- 2. Multiply the Mcf x 1.1439 (the average thermal factor** in Bismarck) = 15 dk
- 3. Determine bill calculations: Basic Service Charge

Total hill	ΦΩΛ 55
\$21.27 x 17.116%	. \$3.64
Interim Rate Adjustment	
(15.0 dk @ \$3.976 per dk)	\$59.64
Cost of Gas	
(31 days @ \$0.6860 per day)	\$21.27

*Natural gas is measured by your natural gas meter in units called Mcf, which means "thousand cubic feet." The Mcf is converted to dk by applying a thermal factor.

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