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EMAIL AND TEXT ALERTS

When you enroll in MDU email and text alerts, you'll enjoy convenient account notices like when your bill is ready to view or when your payment has been processed. You'll also be the first to get outage alerts for your area.

DE-CLUTTER WITH LESS IN YOUR MAILBOX

Sign up for eBill and you'll receive an email notification when your bill is ready to view. Then, login and submit an ePayment through your online account using funds from your checking account. It's *quick, easy, and environmentally friendly.*



Payment Center

In the Online Account Services Payment Center, you can make a payment, enroll in Easy Pay, request Balanced Billing, switch to eBill, enroll in email/text alerts, view your latest statement and your payment history. Plus, you'll see your usage graph showing this year's and last year's usage history.

Account and Service Center

Get detailed reports of charges and payments to your account, request a letter of credit, view previous statements, view your statement comparison & analysis chart. You can also submit service requests to start, stop, or transfer service.

Profile

Make changes to your account information, such as mailing address, email address, phone number(s), and emergency contact. Plus, you can change your username and password.

Help & Information

View frequently asked questions, send us a message, and provide feedback.

Enroll Additional Accounts

Manage multiple accounts and make payments for each, in one, convenient, online location.

