

## AUTOPAY AND BALANCED BILLING ENROLLMENT:

For quick and easy processing, sign up electronically by logging in to your account online at [www.montana-dakota.com](http://www.montana-dakota.com) and completing the online form. Or if you prefer, complete the authorization form below and check the appropriate box.

### AUTHORIZATION FORM:

Please sign me up for (check one):

**AutoPay**    **Balanced Billing**    **Both**

**Customer information – please print in black:**

Account Number (11 digits): \_\_\_\_\_

Name(s) Shown on Bill: \_\_\_\_\_

\_\_\_\_\_

Service Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Phone Number: \_\_\_\_\_

**Also complete this section if signing up for Automatic Payment**

Name of Financial Institution (*Drawn From Checking Account Only*):

\_\_\_\_\_



**Don't forget to include a voided check and sign the form!**

I authorize Montana-Dakota Utilities to instruct my financial institution to make my Montana-Dakota payments from the account number on my voided check. I understand this program is voluntary and if at any time I decide to discontinue my participation in this payment service, I will provide Montana-Dakota a 30-day written notice.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

(Please use a separate Automatic Payment authorization form for each account.)

**Enclose VOIDED check issued by U.S. financial institution (no deposit slips).**

Mail to: Montana-Dakota Utilities Co.  
Attn: Customer Support  
P.O. Box 7608  
Boise, ID 83707-1608

Fax to: 701-323-3104 (completed form and voided check)  
Scan and email to: [customerservice@mdu.com](mailto:customerservice@mdu.com)

 **MONTANA-DAKOTA**  
UTILITIES CO.  
A Subsidiary of MDU Resources Group, Inc.  
**In the Community to Serve®**

04/2022

# Make Life Simple

with our easy payment options.

## AutoPay & Balanced Billing Plans



Spend more time enjoying life.

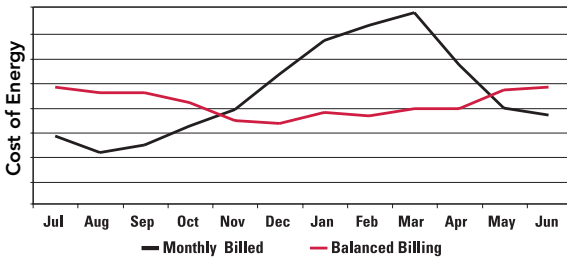
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## HOW BALANCED BILLING WORKS

Balanced Billing takes the guesswork out of budgeting and levels out your monthly energy expenses so you don't have to be concerned about extremes in the weather impacting your bill. You pay an even monthly amount through the year, and reduce fluctuations brought on by changes in the weather and price of energy.

- Available to residential and commercial customers who meet the program criteria. You may join anytime during the year.
- To request enrollment, log in to your account online at [www.montana-dakota.com](http://www.montana-dakota.com). You can also email us at [customerservice@mdu.com](mailto:customerservice@mdu.com) or call our customer service number listed below.
- Balanced Billing payments must be made each month. Missing payments may result in removal from Balanced Billing, at which time the full balance will become due.

### Monthly Gas and / or Electric Bills



Example: This graph is an illustration of how an actual Montana-Dakota natural gas and electric customer's bill looks on Balanced Billing – and what it would look like without Balanced Billing.

Easily enroll in AutoPay, Balanced Billing, or both by scanning this QR code with your mobile device.



## HOW AUTOPAY WORKS

With **AutoPay** your preauthorized payments will be withdrawn from your financial institution **each month on your bill's due date**.

There is no charge for this service. You will save time and money on postage, plus no more checks to write!

Enroll online to take advantage of this convenient payment option of having your bill paid automatically. You will receive a notice on your next bill that AutoPay is active. Please continue to make payments as normal until AutoPay is in effect.

**Sign up today – enroll electronically or fill out the form on the back page and include a voided check.**

## BALANCED BILLING + AUTOPAY = WORRY-FREE CONVENIENCE

When you sign up for both AutoPay and Balanced Billing, your Balanced Billing amount will also be your monthly AutoPay amount. This makes budgeting easy by allowing you to make equal, monthly payments automatically.

## ELECTRONIC ENROLLMENT

**Ebill and AutoPay:** If you receive your bill electronically, enjoy the added convenience of having your bills paid automatically. To receive view and pay your bill online, visit us at [www.montana-dakota.com](http://www.montana-dakota.com).

CUSTOMER SERVICE

800-638-3278

7:30 a.m. - 6:30 p.m. | Monday-Friday

Email: [customerservice@mdu.com](mailto:customerservice@mdu.com)

[www.montana-dakota.com](http://www.montana-dakota.com)

