

# EMERGENCY GAS SHUT OFF

*To be fully prepared for an emergency, you should know where your gas meter is located and how to shut off the natural gas service to your home.*

The following are examples of emergencies; however, it is not a complete list:

- Fire in the home or near the meter.
- Earthquakes with enough magnitude to displace equipment.
- Floods.
- Wind damage.
- Carbon monoxide (flu-like) symptoms.
- Gas odors.

If an emergency occurs, but ***you do not experience flu-like symptoms or smell or hear leaking gas, then you probably do not need to shut off your gas.*** Doing so may interrupt your service unnecessarily. However, ***if you are experiencing flu-like symptoms without a fever, are in doubt, or smell or hear leaking gas,*** then:

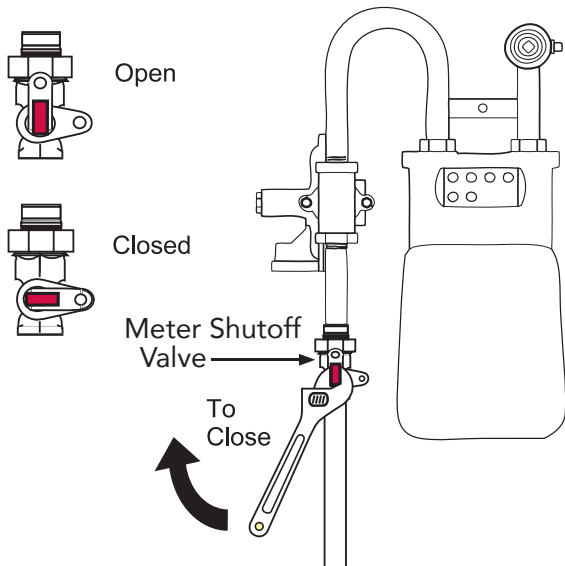
## DO NOT:

- Switch anything on or off, such as lights, electrical switches, garage door openers or vehicles.
- Use e-cigarettes, smoke, use lighters, matches or other open flames.
- Use a telephone of any type, including cell phones.
- Return for personal items.

## DO:

- Immediately leave the house or building.
- From a safe location, call Montana-Dakota Utilities at 800-638-3278 and call 911.
- If it is safe to do so, shut off the gas meter following the instructions on the other side of this card.
- Once the gas is off, for your safety, **LEAVE IT OFF** until a Montana-Dakota Utilities technician can check out the system to ensure it is safe and operable before turning it back on.

# HOW TO SHUT OFF A GAS METER



- Locate the meter shut-off valve (pictured) on the gas supply pipe coming out of the ground.
- Use a long-handled wrench to turn the valve one-quarter turn so that the lever is crosswise to the pipe (see diagram).
- Once the valve is off, **LEAVE IT OFF** until a qualified Montana-Dakota Utilities technician can check out the system.

 **MONTANA-DAKOTA**  
UTILITIES CO.  
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All Emergencies – Customer  
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(see reverse side)

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