

# PAYMENT & BILLING OPTIONS



@montana\_dakota\_utilities



@MontanaDakota



@MontanaDakotaUtilities



@montana-dakota-utilities-co.



@montana-dakota-utilities

See our exclusive weekly content on our social media sites.

Use your mobile device to scan the QR codes and go straight to our social media sites.

- ▶ Energy Assistance
- ▶ Rebates
- ▶ Sweepstakes and Contests
- ▶ Safety Information
- ▶ Outage Information
- ▶ Job Postings
- ▶ Much More!

Find links to our social media pages at [www.montana-dakota.com](http://www.montana-dakota.com).



# PAYMENT & BILLING

## OPTIONS THAT FIT YOUR LIFESTYLE



### Online Account Services

*Go paperless*

**eBill & ePayment:** Register for Online Account Services and select eBill as your bill delivery method. You'll receive a notification when your bill is ready to view. Then, login and submit an ePayment through your online account using funds from your checking account. It's quick, easy, and environmentally friendly.



### AutoPay Plan

*It's automatic!*

Take advantage of Montana-Dakota's free automatic payment plan. Your preauthorized payment will be withdrawn from your checking account each month on your bill's due date. Get more information or enroll by logging into your account and completing the online form at [www.montana-dakota.com](http://www.montana-dakota.com).



### Balanced Billing

*Levelize payments*

Balanced Billing takes the guesswork out of budgeting and levels out your monthly Montana-Dakota bill to reduce fluctuations brought on by changes in the weather and price of energy. Your monthly bill is computed by taking an average of your natural gas and/or electric usage during the previous 11 months and the current month's usage. Current energy rates are then applied to this average monthly usage to calculate the current payment due.



### Credit/Debit Card Payments

*Western Union® Speedpay®*

Make payments using your credit card, debit card, or electronic check through Speedpay®. Call **866-263-5185** to pay by phone, or follow the link on the Payment Options page of our website to pay online. Certain card restrictions apply. You must provide your 11-digit account number when paying. There is a \$1.99 fee for this independent service.



### Scan the code with your mobile device to easily enroll in Montana-Dakota Online Account Services.



### Convenience Pay<sup>SM</sup>

Pay your Montana-Dakota bill with cash, check, or money order at one of our authorized Western Union Convenience Pay locations. For more information regarding this free service or to find your nearest Convenience Pay location, visit [www.montana-dakota.com](http://www.montana-dakota.com).

*If you are paying on a disconnection of service notice at a payment location, please contact Customer Service to let us know payment has been made. You will be asked to provide the receipt number.*



### Pay by Mail

Mail a check or money order made payable to Montana-Dakota Utilities, along with your bill stub in the return envelope provided to:

**Montana-Dakota Utilities**  
P.O. Box 5600  
Bismarck, ND 58506-5600



### Customer Service

*Monday-Friday*  
*7:30 a.m.-6:30 p.m.*  
**800-638-3278**



[www.montana-dakota.com](http://www.montana-dakota.com)



**MONTANA-DAKOTA**  
UTILITIES CO.

*A Subsidiary of MDU Resources Group, Inc.*

*In the Community to Serve®*