

ONLINE ACCOUNT SERVICES

Secure and convenient for your lifestyle.



MONTANA-DAKOTA
UTILITIES CO.

A Subsidiary of MDU Resources Group, Inc.

In the Community to Serve®



Instagram®



@montana_dakota_utilities



X®



@MontanaDakota



Facebook®



@MontanaDakotaUtilities



LinkedIn®



@montana-dakota-utilities-co.



YouTube®



@montana-dakota-utilities

**Complete your online experience
by following our social media.**

Use your mobile device to scan the QR codes and go straight to our social media sites.

- ▶ Energy Assistance
- ▶ Rebates
- ▶ Sweepstakes and Contests
- ▶ Safety Information
- ▶ Outage Information
- ▶ Job Postings
- ▶ Much More!

Find links to our social media pages at www.montana-dakota.com.



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MORE TIME FOR YOU, LESS TIME MANAGING BILLS.

SCAN NOW with your
smart device to register at
www.montana-dakota.com.



GO PAPERLESS!



SIGN UP FOR EBILL

Register for Online Account Services and select eBill as your bill delivery method. Receive a notification when your bill is ready, then login and submit an ePayment from your checking account. Add AutoPay to preauthorize payment for even more convenience.

BE THE FIRST TO KNOW!



EMAIL & TEXT ALERTS

When you enroll in Montana-Dakota Utilities email and text alerts, you'll enjoy convenient account notices like when your bill is ready to view or when your payment has been processed. You'll also be the first to get outage alerts for your area.

PAYMENT CENTER

In the Online Account Services Payment Center

- ▶ Make a payment.
- ▶ Enroll in AutoPay Plan.
- ▶ Request Balanced Billing.
- ▶ View your latest statement and payment history.
- ▶ See your usage graph showing this year's and last year's usage history.

ACCESS TO YOUR ACCOUNT 24/7!



MORE FEATURES

- ▶ Get detailed reports of charges and payments to your account.
- ▶ Request a letter of credit, view previous statements, view your statement comparison and analysis chart.
- ▶ You can also submit service requests to start, stop, or transfer service.
- ▶ Update account information, such as mailing address, email address, phone number(s), emergency contact, username and password.
- ▶ View frequently asked questions, send us a message, and provide feedback.
- ▶ Manage multiple accounts and make payments for each, in one, convenient, online location.

 **Customer Service 800-638-3278**
Mon.-Fri. 7:30 a.m.-6:30 p.m.

     www.montana-dakota.com

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