

# HEATING ASSISTANCE

*Making ends easier to meet.*



## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

The purpose of the LIHEAP is to provide home energy assistance to eligible low income households. The program is funded by the Federal Government and administered through Department of Public Health and Human Services. The awards are based on an applicant's previous one month's gross income, type of fuel used, number of people in the household, and the size, type and location of the home. If a household receives benefits from Supplemental Security Income (SSI), Supplemental Nutrition Assistance Program (SNAP), or the Temporary Assistance to Needy Families (TANF) program, it may qualify automatically for weatherization or fuel assistance.

Montana-Dakota Utilities Co. (MDU) encourages the completion of the federal energy assistance program application today in order to begin receiving benefits to cover fuel costs incurred during this heating season, October 1 through April 30.

Starting on October 1st the application form may be downloaded from the Montana.gov website at:

- **[www.dphhs.mt.gov/hcsd/energyassistance](http://www.dphhs.mt.gov/hcsd/energyassistance)**
- or **[www.montana-dakota.com/customer-service/low-income-assistance-program/assistance-for-montana-customers](http://www.montana-dakota.com/customer-service/low-income-assistance-program/assistance-for-montana-customers)**.

To request an application form, call the respective Billings or Glendive office serving your community, listed below, or call MDU at 800-638-3278. Once your application form is completed, return the form to the office as instructed.

### **DISTRICT VII HRDC**

3116 1st Ave North  
PO Box 2016  
Billings, MT 59103-2016  
Phone: 406-247-4778  
Toll Free: 800-433-1411

### **ACTION FOR EASTERN MONTANA**

2030 North Merrill Ave.  
PO Box 1309  
Glendive, MT 59330-1309  
Phone: 406-377-3564  
Toll Free: 800-227-0703

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## LOW INCOME DISCOUNT

Montana-Dakota customers who are approved for the federal energy assistance program can also receive up to a 30% discount on their Montana-Dakota bill. The discount percentage is based on federal guidelines calculated as part of the LIHEAP application process.

## FURNACE OR WATER HEATER REPAIR/REPLACEMENT

MDU customers may also be eligible for assistance in repairing or replacing an unsafe furnace or water heater. To apply, please contact:

- District VII HRDC at 800-433-1411
- or Action for Eastern Montana at 800-227-0703.

## ENERGY SHARE BILL ASSISTANCE

Energy Share is a private nonprofit organization with the goal of helping Montanans faced with energy emergencies meet their needs. Montana-Dakota customers who are experiencing difficulty keeping up with utility bills due to an emergency or a situation that causes delinquency, may qualify for heating bill assistance through Energy Share. Please contact:

- District VII HRDC at 800-433-1411
- or Action for Eastern Montana at 800-227-0703
- or the statewide Energy Share office at 888-779-7589.



**MONTANA-DAKOTA**

UTILITIES CO.

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**800-638-3278**

**[www.montana-dakota.com](http://www.montana-dakota.com)**