

HEATING ASSISTANCE

Making ends easier to meet.



LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

The purpose of the LIHEAP is to provide home energy assistance to eligible low income households. The program is funded by the Federal Government and administered through the Department of Health and Human Services (DHHS) and the Human Services Zones. The awards are based on household income, type of fuel used, number of people in the household, and the size, type, and location of the home.

Montana-Dakota encourages those interested in the federal energy assistance program to complete the application today. Benefits may begin at the start of this heating season, which runs from October 1 through May 31. An application form is available in the following ways:

- ▶ Fill out or download an application from the DHHS website at **www.hhs.nd.gov**.
- ▶ Call to request an application from the Human Services Zone office or the State LIHEAP office at 800-755-2716.

For assistance filling out and submitting the LIHEAP application, contact Community Options at 800-823-2417.

WHO SHOULD APPLY?

- Households who buy heating fuel from a fuel dealer or utility company, and households whose rent payments include the cost of heat, if they do not receive a rental subsidy.
- Households who need assistance with: non-repairable furnaces and fuel costs that are high due to houses that are older or in poor shape.
- Households experiencing difficulty paying fuel bills due to other rising costs and are in danger of losing their heating source.

(Helpful information continues on back side).



     **800-638-3278**

www.montana-dakota.com



WHAT SERVICES ARE AVAILABLE?

Heating Assistance: LIHEAP can pay for a portion of fuel used to heat the home lived in during the months the household is eligible between October 1 and May 31.

Weatherization: The weatherization program helps income-qualified households make their homes and apartments more energy efficient. Weatherization seals a home to keep warm air in and cold air out during the winter.

Furnace & Chimney Cleaning: For those eligible for LIHEAP, the program can pay up to \$250 to clean and inspect a furnace (\$275 for fuel oil furnace) and \$150 to clean a chimney.

This program requires prior authorization by the local Human Services Zone office.

Emergency Assistance: LIHEAP funds are available when there is a home energy emergency that may threaten the life of a family. Upon prior approval, payment for the cost of a furnace replacement may be provided if it is determined to be unsafe, not operating, and unable to be repaired.

In order to determine the services one is qualified for, an application form must be filled and submitted to a local Human Services Zone office. The Human Services Zone will determine eligibility for any of the LIHEAP programs.

ENERGY SHARE OF NORTH DAKOTA BILL ASSISTANCE

Energy Share is a private nonprofit organization with the goal of helping North Dakotans faced with energy emergencies. MDU customers who are experiencing difficulty keeping up with their utility bills are encouraged to contact their local Community Action agency.

Bismarck, ND	701-258-2240 or 800-223-0364
Devils Lake, ND	701-662-6500 or 800-321-5943
Dickinson, ND	701-227-0131 or 800-359-2243
Jamestown, ND	701-252-1821 or 800-726-8179
Minot, ND	701-839-7221 or 800-726-8645
Williston ND	701-572-8191 or 877-572-8191



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