

KEEP SNOW AND ICE AWAY FROM METERS FOR YOUR SAFETY



For your safety, regularly inspect and clear ice and snow from your natural gas meter to prevent damage and potential hazards for your household.

Why is it important to keep your meter clear of snow and ice buildup?

- ▶ Snow and ice puts stress on the regulator and meter piping and could cause gas to leak into your home and create an unsafe condition.
- ▶ Snow cover may result in abnormal gas pressure, affecting appliance operation and interrupting your service.
- ▶ In case of an emergency, response crews need clear access to your meter.

Meters are designed to withstand extreme weather conditions, but remember to protect them from ice and snow buildup during the harsh winter months.

- ▶ When removing snow or ice, don't strike meters with snow blowers, blades or shovels.
- ▶ Do not kick your meter to break or clear ice.
- ▶ Use a broom, snow brush or your hands to lightly remove snow and ice that is able to be removed. For extremely heavy ice buildup, please contact MDU at 800-638-3278.
- ▶ Remove icicles and snow from overhead eaves and gutters to prevent damage to the meter as they fall. Also, dripping water can splash and freeze on the meter or vent pipes.
- ▶ Meter Location Guidelines, including Heavy Snow Area Standards, are available under the Safety & Education section of our website.

CALL 811 TWO BUSINESS DAYS BEFORE YOU DIG.

The greatest risk to underground natural gas pipelines is damage during digging projects. Calling 811 to have the utility lines on your property marked and carefully hand digging around the marked lines helps you avoid costly damages, dangerous situations and service interruptions.



Know what's below.
Call before you dig.

METER READING AND SAFE OPERATION REQUIRES CLEAR ACCESS AT ALL TIMES

Ice and snow may block the electronic reading of your meter and prevent accurate billing.

- ▶ Please keep the area in front of and around your gas meter clear at all times. If you are storing a boat or trailer in front of your meter, try not to completely block off the meter.
- ▶ Contact Montana-Dakota Utilities before building decks, boxes or landscaping near your meter to ensure safe and unobstructed access.

Call Montana-Dakota Utilities immediately if you believe damage has occurred around your meter, you have no heat or you smell gas.

All Emergencies • 24-Hour Response **800-638-3278**

¿Hablas español? La información sobre este insecto está disponible en español escaneando el código QR.



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