

# PAYMENT & BILLING OPTIONS



## LIFE GETS BUSY! MDU HAS OPTIONS TO HELP MAKE IT SIMPLER!



### Online Account Services Digital Convenience

#### eBill & ePayment:

Register for Online Account Services and select eBill as your bill delivery method. You'll receive a notification when your bill is ready to view. Then, login and submit an ePayment through your online account using funds from your checking account. It's quick, easy and environmentally friendly.



### Pay By Bank It's automatic!

Take advantage of MDU's free automatic payment plan. Your preauthorized payment will be withdrawn from your checking account each month on your bill's due date.

Get more information or enroll by logging into your account and completing the online form at [www.montana-dakota.com](http://www.montana-dakota.com).



### Balanced Billing Levelize payments

Pay the same monthly amount throughout the year. Leveling your payments over the year can reduce cost fluctuations from extreme weather conditions when you have higher usage.

Balanced Billing is available to all residential customers that meet the program criteria.

Enroll by logging into your account online or contacting customer service.



### Credit/Debit Card Paymentus®

Make payments using your credit card, debit card or electronic check through Paymentus®. Payments on Venmo, Apple Pay, Google Pay, Pay Pal and Pay Pal Credit are also available.\*

Call **833-425-1698** to pay by phone, or follow the link on the Payment Options page of our website to pay online.



## Quick Collect

Pay your MDU bill with cash at one of our authorized Western Union Quick Collect locations.\*\*

For more information regarding this free service or to find your nearest Quick Collect location, visit [www.montana-dakota.com](http://www.montana-dakota.com).



## Pay by Mail

Mail a check or money order made payable to Montana-Dakota Utilities, along with your bill stub in the return envelope provided to:

**Montana-Dakota Utilities**  
**P.O. Box 5600**  
**Bismarck, ND 58506-5600**



## Customer Service

Monday-Friday  
7:30 a.m.-6:30 p.m.  
**800-638-3278**

\* Certain card restrictions apply. You must provide your 11-digit account number when paying. There is a \$1.89 fee per transaction for this independent service.

\*\* If you are paying a disconnection of service notice at a payment location, please contact Customer Service to let us know payment has been made. You will be asked to provide the receipt number.

Scan the QR code with a mobile device to easily enroll in Great Plains Online Account Services



See our exclusive weekly content on our social media sites.

Use your mobile device to scan the QR codes and go straight to our social media sites.

- Safety and Outage Information
- Bill Payment Assistance
- Rebates
- Sweepstakes and Contests
- Job Postings
- Much More!



[www.montana-dakota.com](http://www.montana-dakota.com)

Energize My Career®

[energizemycareer.com](http://energizemycareer.com)



**MONTANA-DAKOTA**  
**UTILITIES CO.**

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*In the Community to Serve®*