



## ONLINE ACCOUNT SERVICES

*Secure and convenient for your lifestyle.*



### ONLINE CONVENIENCE! SIGN UP FOR EBILL

Register for Online Account Services and select eBill as your bill delivery method. Receive a notification when your bill is ready, then login and submit an ePayment from your checking account. Add AutoPay to preauthorize payment for even more convenience.



### LIVE NOTIFICATIONS! EMAIL & TEXT ALERTS

When you enroll in Montana-Dakota Utilities's email and text alerts, you'll enjoy convenient account notices like when your bill is ready to view or when your payment has been processed. You'll also get live notifications for outages in your area.



### 24/7 ACCESS! ONLINE ACCOUNT SERVICES

In the Online Account Services Payment Center:

- ▶ Make a payment
- ▶ Enroll in Auto Pay
- ▶ Request Balanced Billing
- ▶ View your latest statement and payment history
- ▶ See your usage graph showing this year's and last year's usage history
- ▶ Get detailed reports of charges and payments to your account
- ▶ Request a letter of credit; view previous statements; and view your statement comparison and analysis chart
- ▶ Submit service requests to start, stop or transfer service
- ▶ Update account information, such as mailing address, email address, phone number(s), emergency contact, username and password
- ▶ View frequently asked questions, send us a message and provide feedback
- ▶ Manage multiple accounts and make payments for each in one convenient online location
- ▶ Apply for rebates

## COMPLETE YOUR ONLINE EXPERIENCE BY FOLLOWING OUR SOCIAL MEDIA.

Use your mobile device to scan the QR codes and go straight to our social media sites.



@montana\_dakota\_utilities



@MontanaDakotaUtilities



@montana-dakota-utilities-co.



@montana-dakota-utilities

**SCAN NOW** with your smart device to register at [www.montana-dakota.com](http://www.montana-dakota.com).



- ▶ Energy Assistance
- ▶ Rebates
- ▶ Sweepstakes and Contests
- ▶ Safety Information
- ▶ Outage Information
- ▶ Job Postings
- ▶ Much More!



Customer Service **800-638-3278**

Mon.-Fri. 7:30 a.m.-6:30 p.m.



**MONTANA-DAKOTA**  
UTILITIES CO.

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**In the Community to Serve®**