Protect them from service disconnection with Third Party Notice.

Caring for someone else?

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The Third Party Notice program lets any customer designate a relative, friend, church or any community agency, to be notified before service is cut off for non-payment.
Would you like to be a designated Third Party?

Montana-Dakota Utilities Co. (MDU) has a program available called “Third Party Notice.” The purpose of the program is to help avoid any hardship which could result from disconnection of service by alerting a third party to such action in advance. This voluntary program would most benefit customers who are ill or elderly and live alone.

Under the “Third Party Notice” program, if it would be necessary to disconnect service due to nonpayment of past due bills, the customer as well as the designated third party would be notified prior to the disconnect date.

A third party can be a friend, relative, church or any community agency.

The designated third party will have the right to receive and provide information regarding the customer's personal circumstances. Please talk with this third party before you tell MDU this person will help you.

The third party will not be responsible for payment of the customer's bill.

If your personal circumstances require that a third party be aware of a potential disconnection of your utility service, please complete and detach the form provided and return it to MDU as soon as possible. If you know of someone who might benefit from third party notification, please let them know of it. As individual circumstances frequently may change, Third Party Notices are valid for one year only, and an annual renewal is required. Please complete the form and return it to MDU – even if you have not done so before.

For information of public agencies and community organizations which may be able to assist in payment of winter utility bills, please call 1-800-638-3278 or write to Montana-Dakota at PO Box 5603, Bismarck, ND 58506-5603.

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