



Montana-Dakota Utilities Co.

A Subsidiary of MDU Resources Group, Inc.

400 N 4th Street
Bismarck, ND 58501

State of Wyoming Gas Rate Schedule

W.P.S.C. Tariff No. ~~24~~
Original Title Sheet

TITLE SHEET

WYOMING P.S.C. TARIFF NO. ~~24~~

Including
Schedule of Rates for Natural Gas Service
and Rules

OF

MONTANA-DAKOTA UTILITIES CO.,
A Subsidiary of MDU Resources Group, Inc.

400 N 4th Street

BISMARCK, NORTH DAKOTA 58501

Filed with the
WYOMING PUBLIC SERVICE COMMISSION

Date Filed: ~~January 4~~May 23, 2019

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Docket No.: 30013-~~332-GA-18~~351-GR-19



Montana-Dakota Utilities Co.

A Subsidiary of MDU Resources Group, Inc.

400 N 4th Street
Bismarck, ND 58501

State of Wyoming Gas Rate Schedule

W.P.S.C. Tariff No. ~~24~~
Original Sheet No. 1

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State of Wyoming Gas Rate Schedule

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COMMUNITIES SERVED

NATURAL GAS SERVICE

Big Horn
Buffalo
Colony
Cowley

Kaycee
Lovell
Powell
*Sheridan
Story

* Designates District Office

Montana-Dakota Sheridan District Office
2324 Dry Ranch Road
Sheridan, WY 82801
1.800.638.3278

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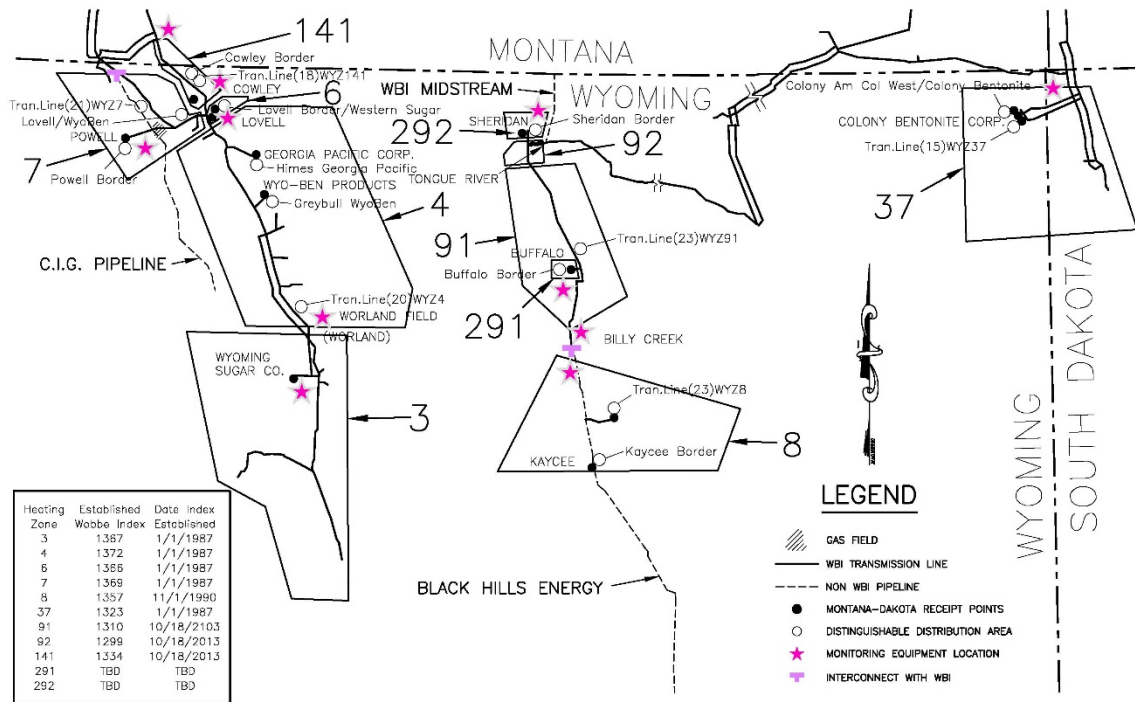
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THERMAL ZONE BOUNDARIES

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Larger View of Thermal Zone Map:

<https://www.montana-dakota.com/wp-content/uploads/PDFs/Rates-Tariffs/Wyoming/NaturalGas/WYThermalZoneMap.pdf>

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RESIDENTIAL GAS SERVICE (~~Core Firm Sales~~) Rate 60

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Availability:

In all communities served for all domestic uses except for resale. See Rate 100, §V. General Terms and Conditions, Paragraph 3, for definition of class of service.

Rate:

Basic Service Charge:	\$0.520.64 per day
Distribution Delivery Charge:	\$0.6520.541 per dk
Cost of Gas:	Determined Monthly- See Rate Summary Sheet for Current Rate

Minimum Bill:

Basic Service Charge.

Payment:

Billed amounts will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100, §V. General Terms and Conditions, Paragraph 13, or any amendments or alterations thereto.

Cost of Gas:

The cost of gas includes all applicable cost of gas items as defined in Purchased Gas Cost Adjustment Rate 88 or any amendments or alterations thereto. The cost of gas component is subject to change on a monthly basis.

General Terms and Conditions:

The foregoing schedule is subject to Rates 100 through 136 and any amendments or alterations thereto or additional rules and regulations promulgated by the Company under the laws of the state.

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FIRM GENERAL GAS SERVICE ~~(Core Firm Sales)~~ Rate 70

Page 1 of 2

Availability:

In all communities served for all general service purposes except for resale. See Rate 100, §V. General Terms and Conditions, Paragraph 3, for definition of class of service.

Rate:

Basic Service Charge:

For customers with meters rated
under 500 cubic feet per hour \$0.67 per day

For customers with meters rated
over 500 cubic feet per hour \$1.80 per day

Distribution Delivery Charge:

~~\$0.515 per dk~~
For customers with meters rated
under 500 cubic feet per hour \$0.808 per dk

For customers with meters rated
over 500 cubic feet per hour \$0.565 per dk

Cost of Gas: Determined Monthly- See Rate
Summary Sheet for Current Rate

Minimum Bill:

Basic Service Charge.

Payment:

Billed amounts will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100, §V. General Terms and Conditions, Paragraph 13, or any amendments or alterations thereto.

Cost of Gas:

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FIRM GENERAL GAS SERVICE ~~(Core Firm Sales)~~ Rate 70

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FIRM GENERAL GAS SERVICE (~~Core Firm Sales~~)
Rate 70

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Original Sheet No. 30

SMALL INTERRUPTIBLE GENERAL GAS SERVICE

~~(Non-Core Interruptible)~~ Rate 71

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Availability:

In all communities served for all interruptible general gas service customers whose interruptible natural gas load will exceed an input rate of 2,500,000 Btu per hour, metered at a single delivery point and whose average use of natural gas will not exceed 50,000 dk annually. The rates herein are applicable only to customer's interruptible load. The customer's firm natural gas requirements must be separately metered or specified in a firm service agreement. The customer's firm load shall be billed at Firm General Gas Service Rate 70. For interruption purposes, the maximum daily firm requirement shall be set forth in the firm service agreement.

Rate:

Basic Service Charge:	\$145.00 per month	
Distribution Delivery Charge:	<u>Maximum</u> \$0.4430.420 per dk	<u>Minimum</u> \$0.1000.080 per dk
Cost of Gas:	Determined Monthly- See Rate Summary Sheet for Current Rate	

Minimum Bill:

Basic Service Charge.

Payment:

Billed amounts will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100, §V. General Terms and Conditions, Paragraph 13, or any amendments or alterations thereto.

Cost of Gas:

The cost of gas includes all applicable cost of gas as defined in Purchased Gas Cost Adjustment Rate 88 or any amendments or alterations thereto. The cost of gas component is subject to change on a monthly basis.

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Original Sheet No. 31

SMALL INTERRUPTIBLE GENERAL GAS SERVICE ~~(Non-Core Interruptible)~~ Rate 71

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General Terms and Conditions:

- PRIORITY OF SERVICE** - Deliveries of gas under this schedule shall be subject at all times to the prior demands of customers served on the Company's firm gas service rates. The customers taking service hereunder agree that the Company, without prior notice, shall have the right to curtail or interrupt such service whenever, in the Company's sole judgment, it may be necessary to do so to protect the interest of its customers whose capacity requirements are otherwise and hereby given preference. The priority of service and allocation of capacity shall be accomplished in accordance with the Priority of Service Schedule set forth in Rate 100, §V. General Terms and Conditions, Paragraph 11.
- PENALTY FOR FAILURE TO CURTAIL OR INTERRUPT** - If the customer fails to curtail or interrupt their use of gas hereunder when requested to do so by the Company, any gas taken shall be billed at the charges applicable under Firm General Gas Service Rate 70 (~~distribution delivery charge and cost of gas excluding the Basic Service Charge~~), plus either an amount equal to any penalty payment(s) or overrun charges the Company is required to make to its interconnecting pipeline(s) under the terms of its contract(s) as a result of such failure to curtail or interrupt, or \$50.00 per dk of gas used in excess of the volume of gas to which the customer was requested to curtail or interrupt, whichever amount is greater. The Company, in its discretion, may shut off the customer's supply of gas in the event of the customer's failure to curtail or interrupt use of gas when requested to do so by the Company.
- AGREEMENT** - Upon request of the Company, the customer may be required to enter into an agreement for service hereunder. If mutually agreed to by the Company and customer, the term of service reflected in such agreement may be amended. Upon expiration of service, the customer may apply for and receive, at the sole discretion of the Company, gas service under another appropriate rate schedule for the customer's operations.
- OBLIGATION TO NOTIFY COMPANY OF CHANGE IN DAILY OPERATIONS** – The customer will be required as specified in the service agreement to notify Company of an anticipated change in daily operations. Failure to comply with requirements specified in the service agreement may result in the assessment of penalties to the customer equal to the penalty

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SMALL INTERRUPTIBLE GENERAL GAS SERVICE ~~(Non-Core Interruptible)~~ Rate 71

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amounts the Company must pay to the interconnecting pipeline caused by customer action.

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SMALL INTERRUPTIBLE GENERAL GAS SERVICE ~~(Non-Core Interruptible)~~ Rate 71

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5. METERING REQUIREMENTS - Remote data acquisition equipment (telemetry equipment) required by the Company for a single customer installation for daily measurement will be purchased and installed by the Company prior to the initiation of service hereunder. ~~The cost of the equipment and its installation shall be paid for by the customer. Such contribution in aid, as adjusted for federal income taxes, must be paid prior to the installation of such equipment unless otherwise agreed to by the Company. Such equipment will be maintained by the Company and will remain the sole property of the Company. Company may remove such equipment when service hereunder is terminated.~~

~~The customer may be required to provide and maintain, at no cost to the Company, the following: A 120 volt, 15 ampere, AC power supply, and an acceptable telephone service available at customer's meter location(s). The services listed above shall be continuous, accessible to the Company, and be provided by the customer at no cost to the Company. The customer may be required, upon consultation with the Company, to contribute towards additional metering equipment necessary for daily measurement by the Company, depending on the location of the customer to the Company's network facilities.~~ Enhancements and/or modifications to these services may be required to ensure equipment functionality. Such enhancements or modifications shall be completed at the direction of the Company with all associated costs the customer's responsibility. Any interruption in such services must be promptly remedied or service under this tariff will be suspended until satisfactory corrections have been made.

Consultation between the customer and the Company regarding telemetry requirements shall occur prior to execution of the required service agreement. ~~The telemetry requirement will be determined at the sole discretion of the Company based on customer requirements and location.~~

~~The Company reserves the right to charge for each service call to investigate, repair, reprogram or reinstall the Company's telemetry equipment when the service call is the result of a failure or change in communication or power source services described above or damage to Company's equipment.~~

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SMALL INTERRUPTIBLE GENERAL GAS SERVICE

~~(Non-Core Interruptible)~~ Rate 71

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6. RULES - The foregoing schedule is subject to Rates 100 through 136 and any amendments or alterations thereto or additional rules and regulations promulgated by the Company under the laws of the state.

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W.P.S.C. Tariff No. ~~24~~
Original Sheet No. 40

OPTIONAL SEASONAL GENERAL GAS SERVICE

~~(Core Firm Sales)~~ Rate 72

Page 1 of 3

Availability:

In all communities served for all seasonal general service uses. See Rate 100, §V. General Terms and Conditions, Paragraph 3, for definition of class of service.

Rate:

Basic Service Charge:

For customers with meters rated
under 500 cubic feet per hour \$0.67 per day

For customers with meters rated
over 500 cubic feet per hour \$1.80 per day

Distribution Delivery Charge:

For customers with meters rated
under 500 cubic feet per hour ~~\$0.515 per dk~~
\$0.808 per dk

For customers with meters rated
over 500 cubic feet per hour \$0.565 per dk

Cost of Gas:

Winter- Service rendered October 1 through March 31 Determined Monthly - See
Rate Summary Sheet for
Current Rate

Summer- Service rendered April 1 through
September 30 Determined Monthly - See
Rate Summary Sheet for
Current Rate

Minimum Bill:

Basic Service Charge.

Payment:

Billed amounts will be considered past due if not paid by the due date shown on
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OPTIONAL SEASONAL GENERAL GAS SERVICE

~~(Core Firm Sales)~~ Rate 72

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provisions of Rate 100, §V. General Terms and Conditions, Paragraph 13, or any amendments or alterations thereto.

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Original Sheet No. 41

OPTIONAL SEASONAL GENERAL GAS SERVICE

~~(Core Firm Sales)~~ Rate 72

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Cost of Gas:

The cost of gas includes all applicable cost of gas items as defined in Purchased Gas Cost Adjustment Rate 88 or any amendments or alterations thereto. The cost of gas component is subject to change on a monthly basis.

General Terms and Conditions:

1. TERM - The customer agrees to contract for service under the Optional Seasonal General Gas Service Rate 72 for a minimum of one year.
2. RULES - The foregoing schedule is subject to Rates 100 through 136 and any amendments or alterations thereto or additional rules and regulations promulgated by the Company under the laws of the state.

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Original Sheet No. 50

TRANSPORTATION SERVICE ~~(Non-Core Transportation)~~ Rates 81 and 82

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Availability:

This service is applicable for transportation of natural gas to customer's premises (metered at a single delivery point) through Company's distribution facilities. In order to obtain transportation service, customer must qualify under an applicable gas transportation service rate; meet the general terms and conditions of service provided hereunder; and enter into a gas transportation agreement upon request by the Company.

Small Interruptible General Gas Transportation Service Rate 81:

Transportation service is available for all general gas service customers whose interruptible natural gas load will exceed an input rate of 2,500,000 Btu per hour, metered at a single delivery point, and whose average interruptible use of natural gas will not exceed 50,000 dk annually. The customer's firm natural gas requirements must be separately metered or specified in a firm service agreement. The customer's firm load shall be treated and billed in accordance with the provisions of Firm General Gas Service Rate 70.

Large Interruptible General Gas Transportation Service Rate 82:

Transportation service is available for all general gas service customers whose average interruptible natural gas load will exceed 50,000 dk annually as metered at a single delivery point. The customer's firm natural gas requirements must be separately metered or specified in a firm service agreement. The customer's firm load shall be treated and billed in accordance with the provisions of Firm General Gas Service Rate 70.

Rate:

Basic Service Charge:

Rate 81	\$145.00	per month 1/
Rate 82	\$250.00	per month 2/

- 1/ In the event customer takes service through one meter under both Rates 71 and 81, Basic Service Charge under Rate 81 shall be waived.
- 2/ In the event customer takes service through one meter under both Rates 85 and 82, Basic Service Charge under Rate 82 shall be waived.

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TRANSPORTATION SERVICE ~~(Non-Core Transportation)~~ Rates 81 and 82

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Under Rates 81 or 82 the customer shall pay a negotiated rate not more than the maximum rate or less than the minimum rate specified below. (The per dk charge is applicable to all dk of natural gas transported under the terms of this rate.)

	<u>Rate 81</u>	<u>Rate 82</u>
Maximum Rate per dk	\$0.443 <u>0.420</u>	\$0.161 <u>0.149</u>
Minimum Rate per dk	\$0.100 <u>0.080</u>	\$0.020 <u>0.036</u>

General Terms and Conditions:

1. CRITERIA FOR SERVICE - In order to receive the service, the customer must qualify under one of the Company's applicable natural gas transportation service rates and comply with the general terms and conditions of the service provided herein. The customer is responsible for making all arrangements for transporting the gas from its source to the Company's interconnection with the delivering pipeline(s).
2. REQUEST FOR GAS TRANSPORTATION SERVICE - To qualify for gas transportation service a customer must request the service pursuant to the provisions set forth herein. The service shall be provided only to the extent that the Company's existing operating capacity permits.
3. MULTIPLE SERVICES THROUGH ONE METER:
 - a. In the event the customer desires firm sales service in addition to gas transportation service, the customer shall request such firm volume requirements, and upon approval by Company, such firm volume requirements shall be set forth in a firm service agreement. For billing purposes, the level of volumes so specified or the actual volume used, whichever is lower, shall be billed at Rate 70. Volumes delivered in excess of such firm volumes shall be billed at the applicable gas transportation rate. The customer has the option to install, at their

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TRANSPORTATION SERVICE ~~(Non-Core Transportation)~~ Rates 81 and 82

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expense, piping necessary for separate measurement of sales and transportation volumes.

- b. The customer shall pay, in addition to charges specified in the applicable gas transportation rate schedule, charges under all other applicable rate schedules for any service in addition to that provided herein (irrespective of whether the customer receives only gas transportation service in any billing period).
4. PRIORITY OF SERVICE – The Company shall have the right to curtail or interrupt deliveries without being required to give previous notice of intention to curtail or interrupt, whenever, in its judgment, it may be necessary to do so to protect the interest of its customers whose capacity requirements are otherwise and hereby given preference. The priority of service and allocation of capacity shall be accomplished in accordance with General Terms and Conditions, §V. Paragraph 11 of Conditions of Service Rate 100.
 5. PENALTY FOR FAILURE TO CURTAIL OR INTERRUPT - If the customer fails to curtail or interrupt their use of gas hereunder when requested to do so by the Company, any gas taken above that received on the customer's behalf, shall be billed at the charges applicable under Firm General Gas Service Rate 70 (distribution delivery charge and cost of gas excluding the Basic Service Charge), plus either an amount equal to any penalty payments or overrun charges the Company is required to make to its interconnecting pipeline(s) under the terms of its contract(s) as a result of such failure to curtail or interrupt, or \$50.00 per dk of gas used in excess of the volume of gas to which the customer was requested to curtail or interrupt, whichever amount is greater.

The Company, in its discretion, may shut off the customer's supply of gas in the event of the customer's failure to curtail or interrupt use of gas when requested to do so by the Company.
 6. CUSTOMER USE OF NON-DELIVERED VOLUMES - In the event the customer's gas is not being delivered to the receipt point for any reason and the customer continues to take gas, the customer shall be subject to any

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TRANSPORTATION SERVICE ~~(Non-Core Transportation)~~ Rates 81 and 82

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applicable penalties or charges set forth in Paragraph 5. Gas volumes supplied by Company will be billed at Firm General Service Rate 70 (distribution delivery and cost of gas). The Company is under no obligation to notify customer of non-delivered volumes.

7. REPLACEMENT OR SUPPLEMENTAL SALES SERVICE - In the event the customer's transportation volumes are not available for any reason, the customer may take interruptible sales service if such service is available. The availability of interruptible sales service shall be determined at the sole discretion of the Company.
8. ELECTION OF SERVICE:
 - a. Prior to the initiation of service hereunder, the customer shall make an election of its requirements under each applicable rate schedule for the entire term of service. If mutually agreed to by the Company and the customer, the term of service may be amended. Upon expiration of service, the customer may apply for and receive, at the sole discretion of the Company, gas service under the appropriate sales rate schedule for the customer's operations.
 - b. Transportation customers who cease service and then resume service within the succeeding 12 months shall be subject to a reconnection charge as specified in Rate 100, General Terms and Conditions, §V. Paragraph 19.
9. DAILY IMBALANCE:
 - a. To the extent practicable, the customer and the Company agree to the daily balancing of volumes of gas received and delivered on a thermal basis. Such balancing is subject to the customer's request and the Company's discretion to vary scheduled receipts and deliveries within existing Company operating limitations
 - b. In the event that the deviation between scheduled daily volumes and actual daily volumes of gas used by the customer causes the Company to incur any additional costs from its interconnecting pipeline(s), the

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TRANSPORTATION SERVICE ~~(Non-Core Transportation)~~ Rates 81 and 82

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customer shall be solely responsible for all such penalties, fines, fees or costs incurred. If more than one customer has caused the Company to incur these additional costs, all costs (excluding those associated with Company's firm deliveries) will be prorated to each customer based on the customer's over – or – undertake as a percentage of the total.

- c. The Company may waive any penalty associated with Company adjustments to end-use customer nominations in those instances where the Company, due to operating limitations, is required to adjust end-use transportation customer nominations and such Company adjustments create a penalty situation, or preclude a customer from correcting an imbalance which results in a penalty.

10. MONTHLY IMBALANCE – The customer's monthly imbalance is the difference between the amount of gas received by the Company on the customer's behalf and the customer's actual metered use. Monthly imbalances will not be carried forward to the next calendar month.

- a. Undertake Purchase Payment – If the monthly imbalance is due to more gas delivered on the customer's behalf than the actual volumes used, the Company shall pay the customer an Undertake Purchased Payment in accordance with the following schedule:

% Monthly Imbalance	Undertake Purchase Rate
0 – 5%	100% Cash-out Mechanism
> 5 – 10%	85% Cash-out Mechanism
> 10 – 15%	70% Cash-out Mechanism
> 15 – 20%	60% Cash-out Mechanism
> 20%	50% Cash-out Mechanism

Where the Cash-out Mechanism is equal to the lesser of the Company's WACOG or the Index Price, as defined in Paragraph 10(c).

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Montana-Dakota Utilities Co.

A Subsidiary of MDU Resources Group, Inc.

400 N 4th Street
Bismarck, ND 58501

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- b. Overtake Charge – If the monthly imbalance is due to more gas actually used by the customer than volumes delivered on their behalf, the customer shall pay the Company an Overtake Charge in accordance with the following schedule:

% Monthly Imbalance	Overtake Charge Rate
0 – 5%	100% Cash-in Mechanism
> 5 – 10%	115% Cash-in Mechanism
> 10 – 15%	130% Cash-in Mechanism
> 15 – 20%	140% Cash-in Mechanism
> 20%	150% Cash-in Mechanism

Where the Cash-in Mechanism is equal to the greater of the Company’s WACOG or the Index Price, as defined in Paragraph 10(c).

- c. The Index Price shall be the arithmetic average of the “Weekly Weighted Averages Prices” published by Gas Daily for CIG Rockies and Northern Ventura during the given month. The Company’s WACOG (Weighted Average Cost of Gas) includes the commodity cost of gas and applicable transportation charges including the fuel cost of transportation.

11. METERING REQUIREMENTS:

- a. Remote data acquisition equipment (telemetry equipment) required by the Company for a single customer installation for daily measurement will be purchased and installed by the Company prior to the initiation of service hereunder.
- b. The customer may be required, upon consultation with the Company, to contribute towards additional metering equipment necessary for daily measurement by the Company, depending on the location of the customer to the Company’s network facilities. Enhancements and/or modifications to these services may be required to ensure equipment functionality. Such enhancements or modifications shall be completed at

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the direction of the Company with all associated costs the customer's responsibility. Any interruption in such services must be promptly remedied or service under this tariff will be suspended until satisfactory corrections have been made.

- c. Consultation between the customer and the Company regarding telemetering requirements shall occur prior to execution of the required service agreement.

12. DAILY NOMINATION REQUIREMENTS:

- a. The customer or the customer's shipper or agent shall advise the Gas Supply Department, via the Company's Electronic Bulletin Board in accordance with FERC timelines, of the dk requirements the customer has requested to be delivered at each delivery point the following day. The customer's daily nomination shall be its best estimate of the expected utilization for the gas day. Unless other arrangements are made, the customer will be required to nominate for the non-business days involved prior to weekends and holidays.
- b. All nominations should include shipper and/or agent defined begin and end dates. Shippers and/or agents may nominate for periods longer than 1 day, provided the nomination begin and end dates are within the term of the service agreement.
- c. The Company has the sole right to refuse receipt of any volumes which exceed the maximum daily contract quantity and at no time shall the Company be required to accept quantities of gas for the customer in excess of the quantities of gas to be delivered to the customer.
- d. At no time shall the Company have the responsibility to deliver gas in excess of the customer's nomination.

13. WARRANTY - The customer, the customer's agent, or the customer's shipper warrants that it will have title to all gas it tenders or causes to be tendered to

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the Company, and such gas shall be free and clear of all liens and adverse claims and the customer, the customer's agent, or the customer's shipper shall indemnify the Company against all damages, costs, and expenses of any nature whatsoever arising from every claim against said gas.

14. FACILITY EXTENSIONS - If facilities are required in order to furnish gas transportation service, and those facilities are in addition to the facilities required to furnish firm gas service, the customer shall pay for those additional facilities and their installation in accordance with the Company's applicable natural gas extension policy. The Company may remove such facilities when service hereunder is terminated.
15. PAYMENT - Billed amounts will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100, §V. General Terms and Conditions, Paragraph 13, or any amendments or alterations thereto.
16. AGREEMENT - Upon request of the Company, customer may be required to enter into an agreement for service hereunder.
17. RULES - The foregoing schedule is subject to Rates 100 through 136 and any amendments or alterations thereto or additional rules and regulations promulgated by the Company under the laws of the state.

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Availability:

In all communities served for all interruptible general gas service customers whose average interruptible natural gas load will exceed 50,000 dk annually as metered at a single delivery point. The rates herein are applicable only to customer's interruptible load. The customer's firm natural gas requirements must be separately metered or specified in a firm service agreement. The customer's firm load shall be billed at Firm General Gas Service Rate 70. For interruption purposes, the maximum daily firm requirement shall be set forth in the firm service agreement.

The Company reserves the right to refuse the initiation of service under this rate schedule based on the availability of gas supply.

Rate:

Basic Service Charge:	\$250.00 per month	
Distribution Delivery Charge:	<u>Maximum</u> \$0.1610.149 per dk	<u>Minimum</u> \$0.0200.036 per dk
Cost of Gas:	Determined Monthly – See Rate Summary Sheet for Current Rate	

The Company and the customer reserve the right to execute a contract for gas supply at a mutually agreed upon rate different from the rate specified above, subject to Wyoming Public Service Commission approval of such contract rate.

Minimum Bill:

Basic Service Charge.

Payment:

Billed amounts will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100, §V. General Terms and Conditions, Paragraph 13, or any amendments or alterations thereto.

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Cost of Gas:

The cost of gas includes all applicable cost of gas items as defined in Purchased Gas Cost Adjustment Rate 88 or any amendments or alterations thereto. The cost of gas component is subject to change on a monthly basis.

General Terms and Conditions:

1. PRIORITY OF SERVICE - Deliveries of gas under this schedule shall be subject at all times to the prior demands of customers, served on the Company's firm gas service rates. Customers taking service hereunder agree that the Company, without prior notice, shall have the right to curtail or interrupt such service whenever, in Company's sole judgment, it may be necessary to do so to protect the interest of its customers whose capacity requirements are otherwise and hereby given preference. The priority of service and allocation of capacity shall be accomplished in accordance with the Priority of Service Schedule set forth in §V. Paragraph 11 of Conditions of Service Rate 100.
2. PENALTY FOR FAILURE TO CURTAIL OR INTERRUPT - If the customer fails to curtail or interrupt their use of gas hereunder when requested to do so by the Company, any gas taken shall be billed at the Firm General Gas Service Rate 70 (~~distribution delivery charge and cost of gas~~ excluding the Basic Service Charge), plus either an amount equal to any penalty payment(s) or overrun charges the Company is required to make to its interconnecting pipeline(s) under the terms of its contract(s) as a result of such failure to curtail or interrupt, or \$50.00 per dk of gas used in excess of the volume of gas to which customer was requested to curtail or interrupt, whichever amount is greater. The Company, in its discretion, may shut off customer's supply of gas in the event of the customer's failure to curtail or interrupt use of gas when requested to do so by the Company.
3. AGREEMENT - Upon request of the Company, the customer may be required to enter into an agreement for service hereunder. If mutually agreed to by the Company and the customer, the term of service reflected in such agreement may be amended. Upon expiration of service, the customer may apply for and receive, at the sole discretion of the Company, gas service under another appropriate rate schedule for the customer's operations.

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4. OBLIGATION TO NOTIFY COMPANY OF CHANGE IN DAILY OPERATIONS – The customer will be required as specified in the service agreement to notify the Company of an anticipated change in daily operations. Failure to comply with requirements specified in the service agreement may result in the assessment of penalties to the customer equal to the penalty amounts the Company must pay to the interconnecting pipeline caused by the customer’s action.
5. METERING REQUIREMENTS - Remote data acquisition equipment (telemetry equipment) required by the Company for a single customer installation for daily measurement will be installed by the Company, prior to the initiation of service hereunder. ~~The cost of the equipment and its installation shall be paid for by the customer. Such contribution in aid, as adjusted for federal income taxes, must be paid prior to the installation of such equipment unless otherwise agreed to by the Company. Such equipment will be maintained by the Company and will remain the sole property of the Company. Company may remove such equipment when service hereunder is terminated.~~

~~The customer shall be required to provide and maintain, at no cost to Company the following: A 120 volt, 15 ampere, AC power supply; and an acceptable telephone service available at customer’s meter location(s). The services listed above shall be continuous, accessible to the Company, and be provided by the customer at no cost to the Company. The customer may be required, upon consultation with the Company, to contribute towards additional metering equipment necessary for daily measurement by the Company, depending on the location of the customer to the Company’s network facilities.~~ Enhancements and/or modifications to these services may be required to ensure equipment functionality. Such enhancements or modifications shall be completed at the direction of the Company with all associated costs the customer’s responsibility. Any interruption in such services must be promptly remedied or service under this tariff will be suspended until satisfactory corrections have been made.

Consultation between the customer and the Company regarding telemetry requirements shall occur prior to execution of the required service agreement.

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~~The telemetering requirement will be determined at the sole discretion of the Company based on customer requirements and location.~~

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~~The Company reserves the right to charge for each service call to investigate, repair, reprogram, or reinstall the Company's telemetering equipment when the service call is the result of a failure or change in communication or power source services described above or damage to Company's equipment.~~

6. RULES - The foregoing schedule is subject to Rates 100 through 136 and any amendments or alterations thereto or additional rules and regulations promulgated by the Company under the laws of the state.

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1. Applicability:

This rate schedule constitutes a Purchased Gas Cost Adjustment (PGA) provision and specifies the procedure to be utilized to adjust the rates for gas sold under Montana-Dakota's rate schedules in order to reflect: (a) changes in Montana-Dakota's average cost of gas supply and (b) amortization of the Unrecovered Purchase Gas Cost Account.

2. Effective Date and Limitation on Adjustments:

- (a) The effective dates of the PGA shall be service rendered on and after the first day of each month, unless the Commission shall otherwise order.
- (b) Montana-Dakota shall file an adjustment to reflect changes in its average cost of gas supply only when the amount of such adjustment is at least 10 (ten) cents per dk. The adjustment to be effective October 1 shall be filed each year, regardless of the amount of the change.

3. Purchased Gas Cost Adjustment:

- (a) The monthly PGA shall reflect changes in Montana-Dakota's cost of gas supply as compared to the cost of gas supply approved in its most recent PGA. The cost of gas supply shall be the sum of all prudent costs incurred in obtaining gas for general system supply. General system supply is defined as gas available for use by all customers served under retail sales rate schedules. The cost of gas supply shall include, but not be limited to, all demand, commodity, storage, gathering, and transportation charges incurred by Montana-Dakota for such gas supply; the revenue requirement at the authorized Wyoming return on prepaid demand and commodity charges and gas storage balances, required to maintain the system gas supply; and hedging program gains, losses and transaction costs related to system gas supply.
- (b) The PGA shall be computed as follows:
 - (1) Demand costs shall include all annual gathering, transportation and storage demand charges at current rates.

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- (2) Commodity costs shall include all annual gathering, transportation and storage charges at current rates.
- (3) The gas commodity cost shall reflect all commodity related gas costs estimated to be in effect for the month the PGA will be in effect and annual dk requirements.
- (4) The return on prepaid demand and commodity balances and storage balances shall reflect the revenue requirement on the average of the thirteen monthly balances. The revenue requirement shall be calculated by multiplying the average balance by the authorized rate of return, as adjusted for Federal income taxes on the equity component of the capital structure.

The cost per dk for the month is the sum of the above divided by annual, weather normalized dk deliveries for the most recent twelve month period adjusted to reflect losses.

- (c) Monthly gas costs shall be calculated as follows:
 - (1) Demand costs shall be apportioned to all state jurisdictions served by Montana-Dakota on the basis of the overall ratio of each state's Maximum Daily Delivery Quantity (MDDQ).
 - (2) All commodity costs and other costs associated with the acquisition of gas for general system supply shall be apportioned to each state on the basis of total dks sold in each state, regardless of the actual points of delivery of such gas.
 - (3) The revenue requirement related to prepaid demand and commodity charges and gas storage balances shall be included on a per dk basis. The prepaid demand and storage balances shall be apportioned to all states on the basis of each state's MDDQ. The prepaid commodity charges shall be apportioned to

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all states on the basis of annual dks sold in each state. The unit cost shall be calculated using a thirteen month average balance by multiplying the average balance by the authorized rate of return as adjusted for Federal income taxes on the equity component of the capital structure. The resulting revenue requirement shall be divided by the weather normalized dk deliveries for the most recent twelve month period adjusted to reflect losses.

- (4) All costs related to specific end-use transactions shall not be included in the cost of gas supply determination but shall be directly billed to the customer(s) contracting for such service.
- (d) The PGA shall be uniformly applied to all of Montana-Dakota's rate schedules pursuant to the Commission's Order in Docket No. 9458 Sub 91.

4. Surcharge Adjustment:

All sales rate schedules shall be subject to a Surcharge Adjustment to be effective on October 1 of each year. The Surcharge Adjustment per dk sold shall reflect amortization of the applicable balance in the Unrecovered Purchased Gas Cost Account calculated by dividing the applicable balance by the estimated dk sales for the twelve months following the effective date of the adjustment.

5. Unrecovered Purchased Gas Cost Account:

- (a) Items to be included in the Unrecovered Purchased Gas Cost Account, as calculated in accordance with Subsection 5(b) are:
 - (1) Charges for gas supply which Montana-Dakota is unable to reflect in a Purchased Gas Cost Adjustment by reason of the ten cent minimum limitation set forth in Subsection 2(b).

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- (2) Amounts of increased/decreased charges for gas supplies which were paid during any period after the effective date of the most recent PGA, but not yet included in sales rates.
 - (3) Refunds received from supplier(s) with respect to gas supply. Such refunds received shall be credited to the Unrecovered Purchased Gas Cost Account.
 - (4) Capacity release revenue allocated to Wyoming.
 - (5) Carrying charges or credits as specified by Subsection 5(b)(2).
- (b) (1) The amount to be included in the Unrecovered Purchased Gas Cost Account in order to reflect the items specified in Subsections 5(a)(1), (2), and (3) shall be calculated as follows:
- (i) Montana-Dakota shall first determine each month the unit cost for that month's natural gas supply as adjusted to levelize demand charges.

Such adjustment to levelize supplier(s) demand charges shall be calculated as follows:

The suppliers' annual (calendar or fiscal) demand charges, which are payable in equal monthly payments, shall be accumulated in a prepaid account (FERC Account 165). Each month a portion of such accumulated prepaid amount shall be amortized to cost of natural gas purchased (FERC Account 804). Such monthly amortization shall be based on a rate calculated by dividing the annual supplier(s) demand charges by projected annual natural gas sales units (calendar or fiscal, as appropriate). The resulting per unit rate shall then be multiplied by the projected natural gas unit sales for the current month. Such amount shall constitute the monthly

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- amortization of prepaid supplier(s) demand charges to cost of natural gas supply.
- (ii) Montana-Dakota shall then subtract from each month's unit cost the unit cost for gas supply which is reflected in the currently effective PGA.
 - (iii) The resulting difference (which may be positive representing an undercollection; which is defined as current gas costs exceeding gas costs recovered in rates; or negative representing an overcollection; which is defined as gas costs recovered in rates exceeding current gas costs) shall be multiplied by the dks sold during that month under each rate schedule. The resulting amounts shall be reflected in an Unrecovered Purchased Gas Cost Account.
 - (iv) In making such calculations, no distinction shall be made in the Unrecovered Purchased Gas Cost Account between the various sales rate schedules.
- (2) Interest will be calculated and credited to Account 191 each month as follows:
- (i) The balance in Account 191, to which interest will apply, will be the balance at the end of the immediately preceding month. Interest will be paid on net overcollections. The Company shall offset any cumulative undercollections against cumulative overcollections in the computation of interest to be paid. Interest shall be credited monthly to Account 191 at one-twelfth of the Commission Authorized Interest Rate described in Chapter 1, Section 2 (a)(xv) of the Wyoming Public Service Commission's Rules.
 - (ii) In no case shall the Company receive interest for net undercollections.

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- (c) Reduction of Amounts in the Unrecovered Purchased Gas Cost Account:
- (1) The amounts in the Unrecovered Purchased Gas Cost Account shall be decreased each month by an amount determined by multiplying the currently effective surcharge adjustment included in rates for that month (as calculated in Section 4) by the dks sold during that month under each rate schedule. The account shall be increased in the event the adjustment is a negative amount.
 - (2) The amount amortized each month shall be applied pro rata between the amounts in the Unrecovered Purchased Gas Cost Account specified in Subsections 5(a)(1), (2), (3), (4) and the amounts in the Unrecovered Purchased Gas Cost Account specified in Subsection 5(a)(5).

~~6. Non-Core Revenue Adjustment Mechanism:~~

~~At the time of each surcharge adjustment, pursuant to Paragraph 4, the Company will compute a credit to core rates based on the revenue collected from non-core customers. The adjustment will be determined as follows:~~

- ~~(a) (1) The revenue credit balance established in Docket No. 30013-GR-93-47.~~
- ~~(2) The monthly difference between the actual non-core revenues received and the actual non-core revenue credits reflected in rates based on the non-core revenue credit per unit established at the time of each surcharge adjustment.~~
- ~~(b) The unit adjustment shall be determined by dividing the balance resulting in Subsection 6(a) by the core volumes estimated to be sold during the twelve months following the effective date of each adjustment.~~

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7.6. Time and Manner of Filing:

- (a) Each filing by Montana-Dakota shall be made by means of revised PGA and rate schedule tariff sheets identifying the amounts of the adjustments and the resulting currently effective PGA rates. Montana-Dakota shall file to change the PGA at least 20 days prior to the proposed effective date.
- (b) Each filing shall be accompanied by detailed computations which clearly show the derivation of the relevant amounts. Each filing shall contain an accompanying statement that supports the Company's gas acquisition practices as required by the Wyoming Public Service Commission.
- (c) Each filing shall also contain the information necessary to comply with Chapter 3, Section 26 of the Wyoming Public Service Commission's Rules.

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Montana-Dakota Utilities Co.

A Subsidiary of MDU Resources Group, Inc.

400 N 4th Street
Bismarck, ND 58501

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I. PURPOSE:

These rules are intended to define good practice which can normally be expected, but are not intended to exclude other accepted standards and practices not covered herein. They are intended to ensure adequate service to the public and protect the Company from unreasonable demands.

The Company undertakes to furnish service subject to the Rules of the Public Service Commission of Wyoming and as supplemented by these general provisions, as now in effect or as may hereafter be lawfully established.

II. DEFINITIONS:

The following terms used in this tariff shall have the following meanings, unless otherwise indicated:

AGENT – The party authorized by the transportation service customer to act on that customer’s behalf.

APPLICANT - A customer requesting Company to provide service.

COMMISSION AND COMMISSIONER - The Public Service Commission of Wyoming or a member thereof respectively.

COMPANY - Montana-Dakota Utilities Co. (Montana-Dakota).

COMPANY'S OPERATING CONVENIENCE - The utilization, under certain circumstances, of facilities or practices not ordinarily employed which contribute to the overall efficiency of Company's operations. This does not refer to the customer's convenience nor to the use of facilities or adoption of practices required to comply with applicable laws, ordinances, rules or regulations, or similar requirements of public authorities.

~~CORE FIRM SERVICE - Firm sales service under rate schedules 60, 70, and 72.~~

CURTAILMENT - A reduction of transportation or retail natural gas service deemed necessary by the Company.

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CUSTOMER - Any individual, partnership, corporation, firm, other organization or government agency supplied with service by the Company at one location and at one point of delivery unless otherwise expressly provided in these rules or in a rate schedule.

DELIVERY POINT - The point at which customer assumes custody of the gas being transported. This point will normally be at the outlet of the Company's meter(s) located on the customer's premises.

EXCESS FLOW VALVE – Safety device designed to automatically stop or restrict the flow of gas if an underground pipe is broken or severed.

GAS DAY - Means a period of twenty-four consecutive hours, beginning and ending at 9:00 a.m. Central Clock Time.

INTERRUPTION - A cessation of transportation or retail natural gas service deemed necessary by the Company.

NOMINATION - The daily dk volume of natural gas requested by customer for transportation and delivery to the customer at the delivery point during a gas day.

~~**NON-CORE INTERRUPTIBLE SERVICE** – Interruptible sales or transportation service under rate schedules 71, 81, 82, and 85.~~

PIPELINE - The transmission company(s) delivering natural gas into the Company's system.

RATE - Shall mean and include every compensation, charge, fare, toll, rental and classification, demanded, observed, charged or collected by the Company for any service, product, or commodity, offered by the Company to the public. This includes rules, regulations, practices or contracts affecting any such compensation, charge, fare, toll, rental or classification.

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RECEIPT POINT - The intertie between the Company and the interconnecting pipeline(s) at which point the Company assumes custody of the gas being transported.

SHIPPER – The party with whom the pipeline has entered into a service agreement for transportation services.

III. CUSTOMER OBLIGATIONS:

1. APPLICATION FOR SERVICE - A customer desiring gas service must make application to the Company before commencing the use of the Company's service. The Company reserves the right to require a signed application or written contract for service to be furnished. All applications and contracts for service must be made in the legal name of the customer desiring the service. The Company may refuse service to a customer or discontinue service to a customer who fails or refuses to furnish reasonable information requested by the Company for the establishment of a service account. Any customer who uses gas service in the absence of application or contract shall be subject to the Company's rates, rules, and regulations and shall be responsible for payment of all service used.

Subject to rates, rules, and regulations, the Company will continue to supply gas service until notified by the customer to discontinue the service. The customer will be responsible for payment of all service furnished through the date of discontinuance.

Any customer may be required to make a deposit as required by the Company in accordance with §V.6.

2. SERVICE AVAILABILITY - Gas will normally be delivered at a standard pressure of four ounces. Delivery of gas service at pressures greater than the standard operating pressure may be available and will require a consultation with the Company to determine availability.
3. INPUT RATING - All new customers whose consumption of gas for any purpose will exceed an input of 2,500,000 Btu per hour, metered at a single

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delivery point, shall consult with the Company and furnish details of estimated hourly input rates for all gas utilization equipment. Where system design capacity permits, such customers may be served on a firm basis. Where system design capacity is limited, and at the Company's sole discretion, the Company will serve all such new customers on an interruptible basis only. Architects, contractors, heating engineers and installers, and all others should consult with the Company before proceeding to design, erect or redesign such installations for the use of natural gas. This will ensure that such equipment will conform to the Company's ability to adequately serve such installations with gas.

4. ACCESS TO CUSTOMER'S PREMISES – The Company's representatives, when properly identified, shall have access to customer's premises at all reasonable times for the purpose of reading meters, making repairs, making inspections, removing the Company's property, or for any other purpose incidental to the service.
5. COMPANY PROPERTY – The customers shall exercise reasonable diligence in protecting the Company's property on their premises, and shall be liable to the Company in case of loss or damage caused by their negligence or that of their employees.
6. INTERFERENCE WITH COMPANY PROPERTY - The customer shall not disconnect, change connections, make connections or otherwise interfere with Company's meters or other property or permit same to be done by other than the Company's authorized employees.
7. RELOCATED LINES – Where the Company's facilities are located on a public or private utility easement and there is a building encroachment(s) over gas facilities (Company-owned main, Company-owned service line or customer-owned service line) the customer shall be charged for line relocation on the basis of actual costs incurred by the Company, including any required easements or permits.

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8. NOTIFICATION OF LEAKS – The customer shall immediately notify the Company at its office of any escape of gas in or about the customer's premises.
9. TERMINATION OF SERVICE – All customers are required to notify the Company, to prevent their liability for service used by succeeding tenants, when vacating their premises. Upon receipt of such notice, the Company will read the meter and further liability for service used on the part of the vacating customer will cease.
10. REPORTING REQUIREMENTS – The customer shall furnish the Company all information as may be required or appropriate to comply with reporting requirements of duly constituted authorities having jurisdiction over the matter herein.
11. QUALITY OF GAS - The gas tendered to the Company shall conform to the applicable quality specifications of the Pipeline's tariff which at a minimum shall comport to Chapter 3, Section 1 (c)(iv) of the Commission's Rules.

IV. LIABILITY:

1. CONTINUITY OF SERVICE - The Company will use all reasonable care to provide continuous service but does not assume responsibility for a regular and uninterrupted supply of gas service and will not be liable for any loss, injury, death, or damage resulting from the use of service, or arising from or caused by the interruption or curtailment of the same, except when such loss, injury or damage results from the negligence of the Company.
2. CUSTOMER'S EQUIPMENT - Neither by inspection or non-rejection, nor in any other way does the Company give any warranty, expressed or implied, as to the adequacy, safety or other characteristics of any structures, equipment, lines, appliances or devices owned, installed or maintained by the customer or leased by the customer from third parties. The customer is responsible for the proper installation and maintenance of all structures, equipment, lines, appliances, or devices on the customer's side of the point of delivery, and for the natural gas after it passes the point of delivery. The

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customer must assume the duties of inspecting all structures including the house piping, chimneys, flues and appliances on the customer's side of the point of delivery to ensure all are in working order. It is the Company's obligation to supply satisfactory service, and any use of equipment by the customer that prevents the Company from carrying out this obligation must be corrected by the customer.

3. COMPANY EQUIPMENT AND USE OF SERVICE – The Company will not be liable for any loss, injury, death or damage resulting in any way from the supply or use of gas or from the presence or operation of the Company's structures, equipment, lines, or devices on the customer's premises, except loss, injuries, death, or damages resulting from the negligence of the Company.
4. INDEMNIFICATION – The customer agrees to indemnify and hold the Company harmless from any and all injury, death, loss or damage resulting from customer's negligent or wrongful acts under and during the term of service. Company agrees to indemnify and hold customer harmless from any and all injury, death, loss or damage resulting from the Company's negligent or wrongful acts under and during the term of service.
5. FORCE MAJEURE – In the event of either party being rendered wholly or in part by force majeure unable to carry out its obligations, then the obligations of the parties hereto, so far as they are affected by such force majeure, shall be suspended during the continuance of any inability so caused. Such causes or contingencies affecting the performance by either party, however, shall not relieve it of liability in the event of its concurring negligence or in the event of its failure to use due diligence to remedy the situation and remove the cause in an adequate manner and with all reasonable dispatch, nor shall such causes or contingencies affecting the performance relieve either party from its obligations to make payments of amounts then due hereunder, nor shall such causes or contingencies relieve either party of liability unless such party shall give notice and full particulars of the same in writing or by telephone to the other party as soon as possible after the occurrence relied on. If volumes of the customer's gas are destroyed while in the Company's

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possession by an event of force majeure, the obligations of the parties shall terminate with respect to the volumes lost.

The term "force majeure" as employed herein shall include, but shall not be limited to, acts of God, strikes, lockouts or other industrial disturbances, failure to perform by any third party, which performance is necessary to the performance by either customer or Company, acts of public enemies or terrorists, wars, blockades, insurrections, riots, epidemics, landslides, lightning, earthquakes, fires, storms, floods, washouts, arrest and restraint of rulers and peoples, civil disturbances, explosions, breakage or accident to machinery or lines of pipe, line freeze-ups, sudden partial or sudden entire failure of gas supply, failure to obtain materials and supplies due to governmental regulations, and causes of like or similar kind, whether herein enumerated or not, and not within the control of the party claiming suspension, and which by the exercise of due diligence such party is unable to overcome; provided that the exercise of due diligence shall not require settlement of labor disputes against the better judgment of the party having the dispute.

The term "force majeure" as employed herein shall also include, but shall not be limited to, inability to obtain or acquire, at reasonable cost, grants, servitudes, rights-of-way, permits, licenses, or any other authorizations from third parties or agencies (private or governmental) or inability to obtain or acquire at reasonable cost necessary materials or supplies to construct, maintain, and operate any facilities required for the performance of any obligations under this agreement, when any such inability directly or indirectly contributes to or results in either party's inability to perform its obligations.

V. GENERAL TERMS AND CONDITIONS:

1. AGREEMENT - Upon request of the Company, the customer may be required to enter into an agreement for any service.
2. RATE OPTIONS - Where more than one rate schedule is available for the same class of service, the Company will assist the customer in selecting the applicable rate schedule(s). The Company is not required to change a

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customer from one rate schedule to another more often than once in twelve months unless there is a material change in the customer's load which alters the availability and/or applicability of such rate(s), or unless a change becomes necessary as a result of an order issued by the Commission or a court having jurisdiction. The Company will not be required to make any change in a fixed term contract except as provided therein.

3. RULES FOR APPLICATION OF GAS SERVICE -

- a. Residential Gas Service is available to any residential customer for domestic purposes only. Residential Gas Service is defined as service for general domestic household purposes in space occupied as living quarters, designed for occupancy by one family with separate cooking facilities. Typical service would include the following: single private residences, single apartments, mobile homes with separate meters and auxiliary buildings on the same premise as the living quarters, used for residential purposes by the residential customer. This is not an all-inclusive list.
- b. Non-residential Gas Service is defined as service provided to a business enterprise in space occupied and operated for non-residential purposes. Typical service would include stores, offices, shops, restaurants, sorority and fraternity houses, boarding houses, hotels, service garages, wholesale houses, filling stations, barber shops, beauty parlors, master metered apartment houses, common areas of shopping malls or apartments (such as halls or basements), churches, elevators, schools and facilities located away from the home site. This is not an all-inclusive list.
- c. The definitions above are based upon the supply of service to the premises in its entirety through a single delivery and metering point. Separate supply for the same customer at other points of consumption shall be separately metered and billed.
- d. If separate metering is not practical for premises using gas for both domestic purposes and for conducting business (or for nonresidential

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purposes), the customer will be billed under the predominate use policy. Under this policy, the customer's combined service is billed under the rate (residential or non-residential) applicable to the type of service which constitutes greater than 50% of the total connected load.

- e. These rules will not change the classification of existing customers who were served gas prior to October 1, 1988 except in the event of a different customer taking responsibility for the account.
 - f. Other classes of service furnished by the Company shall be defined in applicable rate schedules or in rules and regulations pertaining thereto. Service to customers for which no specific rate schedule is applicable shall be billed under the nonresidential rates.
4. DISPATCHING - Transportation customers will adhere to gas dispatching policies and procedures established by the Company to facilitate transportation service. The Company will inform the customer of any changes in dispatching policies that may affect transportation services as they occur.
 5. RULES COVERING GAS SERVICE - The rules and regulation for providing gas service are in accordance with the Code of Federal Regulations (49CFR Part 192 - Transportation of Natural and Other Gas by Pipeline). Customers needing information in regards to the rules and regulations for providing gas service may contact the Company to discuss by phone or to arrange an appointment at the Company's Sheridan Office to review the Code of Federal Regulations. The customer shall be responsible for compliance with all local, state and federal regulations for all gas piping and appliances located downstream of the outlet of the gas meter.
 6. CUSTOMER DEPOSITS - The Company may require a deposit from an applicant for gas service (applicant) or an existing customer in accordance with Chapter 3, Section 7 of the Wyoming Public Service Commission's Rules:

The Company may require a deposit to guarantee payment for each service. This deposit shall not be considered as an advance payment of bills but shall

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be held as security for payment of service rendered. The Company may refuse service to an applicant or discontinue service to a customer for failure to comply with customer deposit requirements. The Company shall apply the policies governing customer deposits uniformly.

- a. The Company may require a deposit if:
 - i. A prior service account with the Company remains unpaid and undisputed at the time of application for service;
 - ii. Service from the Company has been discontinued for:
 - A. Nonpayment of any undisputed delinquent bill;
 - B. Failure to reimburse the Company for damages due to the customer's negligent or intentional actions; or
 - C. Acquisition, diversion or use of service without the authorization of or knowledge by the Company.
 - iii. Information provided upon application for service is materially false or a misrepresentation;
 - iv. The application is for initial service with the Company or the applicant did not have service with the Company for a period of at least 12 consecutive months during the past four years;
 - v. The applicant or non-residential customer is unable to pass an objective credit screen. In order to pass the objective credit screen, the applicant or non-residential customer must fulfill one or a combination of the following:
 - A. Received 12 consecutive months of service from the Company, with the undisputed portions of the 12 most recent bills paid in full when due;

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- B. Have a favorable credit rating with a third-party credit reporting agency; or
- C. Receive a favorable credit rating from the Company's financial risk assessment tool.
- vi. The request is for service at an address where a former customer with an undisputed delinquent bill for service still resides or conducts business;
- vii. The applicant for service, or the customer, has been brought within the jurisdiction of the bankruptcy court, or has had a receiver appointed in a state court proceeding, within the five year period immediately preceding the request for service; or
- viii. The Company has determined that it has a significant financial risk in continuing to provide service to a specific non-residential customer. The Company and the customer may attempt to reach a deposit agreement. If the Company and the customer are unable to reach an agreement, the Company shall file a confidential petition requesting expedited review and Commission approval prior to collecting the customer deposit. The petition shall contain the basis for the Company's determination, the amount of deposit sought and sufficient information for the Commission to contact the customer.
- b. Unless otherwise ordered by the Commission, the Company shall not require a deposit as a condition of new or continued utility service based upon any criterion not specifically authorized by the Wyoming Public Service Commission's Rules.
- c. Unless otherwise ordered by the Commission, the required deposit shall not exceed the total amount of the customer's estimated bill for three months of highest use based on the premises' monthly bills during the immediate previous 12-month period. If billing information

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for the immediate previous 12-month period is not available, the deposit will be based on anticipated service characteristics and anticipated load.

- d. The Company shall retain records showing:
 - i. The name and address of each customer making the deposit;
 - ii. The date and amount of the deposit; and
 - iii. Each accounting transaction concerning the deposit.
- e. The Company shall provide the customer a non-assignable receipt or other record of deposit, showing the date and amount received.
- f. The Company shall calculate simple interest on deposits at the Commission Authorized Interest Rate described in Chapter 1, Section 2(a)(xv) of the Wyoming Public Service Commission's Rules. Interest shall apply only to deposits held for at least six months, but shall accrue from the initial date of deposit through the date the deposit is returned to the customer.
- g. The Company may accept a written guarantee from an acceptable guarantor in lieu of a deposit to pay a customer's bill. After the Company has verified the customer's identity, the customer shall agree to permit the Company to provide the customer's account information to the guarantor upon the customer's default.
- h. Deposits and any unpaid interest earned on deposits shall be applied as a credit to the customer's bill, unless requested by the customer to be refunded, when:
 - i. The accrued interest equals or exceeds \$10.00. The Company shall apply the credit at least annually;

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- ii. A residential customer has received 12 consecutive months of service, with no cause to discontinue service; and the customer's bills have been paid when due;
- iii. A commercial or industrial customer has received 12 consecutive months of service, with no cause to discontinue service; the customer's bills have been paid when due; and the customer passes the Company's objective credit screen; or
- iv. Service is discontinued. The Company shall not require the customer to provide the original receipt in order for the deposit to be returned. Any credit balance on the account after the deposit is applied shall be refunded to the customer. If the Company is unable to make the refund due to lack of knowledge of the customer's location, additional interest will not accrue after the service discontinuation date. The Company shall manage such deposits as unclaimed property as required by Wyoming law (W.S. § 34-24-109).

7. METERING AND MEASUREMENT:

- a. Meters and associated devices shall be installed in a reasonable location that is the shortest safe distance to the customer's building, accessible for reading, testing, inspection, removal and where such activities will minimize interference and inconvenience to the customer and the Company. Under no circumstances shall any meter be removed or relocated except by authorized Company personnel. The Company will furnish appropriate metering at the point of connection to the customer. The customer shall provide and maintain, without cost to the Company, a suitable location accessible for metering and installation of equipment required to provide service. The Company has the right to clear its services, connections and rights-of-way of any interfering tree, shrub, or other obstruction or to require the customer to clear and remove the interfering obstruction at the customer's expense.

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- b. All meters furnished by the Company are property of the Company and only Company-authorized personnel shall install, remove, test, adjust or conduct any repair or maintenance work thereon. The Company shall install and maintain at its own expense all equipment necessary to regulate and measure the commodity delivered for billing.
- c. The customer may install, operate and maintain at its sole expense, equipment for the purpose of measuring the amount of natural gas delivered over any measurement period (Customer meter), provided the equipment shall not interfere with such delivery or with the Company's meter.
- d. Each meter will be read by the Company authorized personnel at a minimum of monthly intervals, as nearly as possible on the corresponding day of each month. Bills shall show the meter readings at the beginning and end of the billing period, the date of the meter readings, the units consumed, the class of service and other information necessary to enable the customer to readily re-compute the amount of the bill. Each bill shall bear upon its face the date of the bill and the latest date it may be paid without penalty. An estimated reading may be utilized if a reading cannot be obtained or if it is not feasible to read the meter. Estimated meter readings shall be clearly identified on the bill. The amount of such an estimated bill will be adjusted as necessary when the next actual reading is obtained.
- e. The Company will meter the volume of natural gas delivered to the customer at the delivery point. Such meter measurement will be conclusive upon both parties unless such meter is found to be inaccurate, in which case the quantity supplied to the customer shall be determined by as correct an estimate as it is possible to make, taking into consideration the time of year, the schedule of the customer's operations and other pertinent facts.

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- f. Meter Testing
1. Company's Testing - The Company's ongoing meter testing program is set forth in Rate 136.
 2. Customer's Request - Upon request of the customer, the Company will complete a meter test of customer's meter. If the customer requests a test of the accuracy of the Company's meter used on the customer's premises, the following provisions shall apply:
 - i. If the meter has not been tested within 12 months, the Company shall perform the test within a reasonable time without charge to the customer. The Company shall notify the customer of the time when the Company will conduct the test so the customer or the customer's representative may be present.
 - ii. If the meter has been tested within 12 months, the Company shall notify the customer the cost to perform the test. The Company shall notify the customer of the time when the Company will conduct the test so the customer or the customer's representative may be present.
 - iii. The Company shall promptly advise the customer of the test results.
 - iv. If a meter is found to be in non-compliance with the Company's approved meter testing program, the Company shall refund the payment the customer advanced for the meter test and shall repair or replace the meter. The Company shall also adjust and refund to the customer the overpayment of preceding bills, in accordance with §V.10. No refund is required from the Company except to the customer last served by the meter prior to testing. If the Company has under collected, the customer shall pay the adjusted costs in accordance with §V.10.
 - v. The meter accuracy test charge amount is provided in §VI.1.f.

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A Subsidiary of MDU Resources Group, Inc.

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- vi. If such test shows the average error of the meter to be 2% or less, the customer will pay for the test if the meter has already been tested within the previous twelve months. See §VI.1.f. for the applicable charges.
 - vii. If a tested meter shows an average error greater than plus or minus 2%, the Company will refund any overbilling, and the customer will pay any underbilling, in accordance with §V.10.
8. MEASUREMENT UNIT FOR BILLING PURPOSES - The measurement unit for billing purposes shall be one (1) decatherm (dk), unless otherwise specified. Billing will be calculated to the nearest one-tenth (1/10) dk. One dk equals 10 therms or 1,000,000 Btu's. Dk's shall be calculated by the application of a thermal factor to the volumes metered. This thermal factor consists of:
- a. An altitude adjustment factor used to convert metered volumes at local sales base pressure to a standard pressure base of 14.73 psia, and
 - b. A Btu adjustment factor used to reflect the heating value of the gas delivered.
9. UNIT OF VOLUME FOR MEASUREMENT –
- a. The standard unit of volume for purpose of measurement shall be one (1) cubic foot of gas at either local sales base pressure or 14.73 psia, as appropriate, and at a temperature base of sixty degrees Fahrenheit (60° F). Local sales base pressure is defined as four (4) ounces per square inch gauge (psig) pressure plus local average atmospheric pressure. The methods below describe the means to convert to this standard:
 1. For the majority of customers where natural gas is measured with positive displacement or turbine meters, correction to local sales base pressure shall be made for actual pressure and temperature with factors calculated from Boyle's and Charles' Laws. Boyle's Law states that gas contracts proportionately to pressure increase and expands proportionately to pressure decreases.

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2. Where gas is delivered at 20 psig or more, the deviation of the natural gas from Boyle's Law shall be determined by application of Supercompressibility Factors for Natural Gas. Supercompressibility will be calculated in the corrector using the Pipeline Research Committee International (PRCI) supercompressibility calculation found in the "Manual for the Determination of Supercompressibility Factors for Natural Gas", dated December 1962. For hand-billed accounts, application of supercompressibility factors will be waived on monthly billed volumes of 250 dk or less.

- b. Customers needing more information in regards to Supercompressibility Factors may contact the Company to discuss by phone or to arrange an appointment at the Company's Sheridan Office to review the PRCI publication referenced above.
- c. Each service meter shall clearly indicate the units of measurement. If the Company invoices customers in a different unit of measurement than the service meter indicates, the conversion factor shall be stated on the customer bill. In cases where special types of meters are used or where the readings of a meter must be multiplied by a constant to obtain the units consumed, that information shall be placed on the customer bill. When service is discontinued, a bill for final usage will be processed within 30 days following discontinuance.

10. BILLING ADJUSTMENTS –

- a. In accordance with Wyo. Stat. § 37-2-218, if the Company charged, collected or received any rate or rates in excess of the rates fixed in the Company's tariff, the Company shall immediately refund to the customer the difference between the rates fixed in the tariff and the rates charged, collected or received. This shall also apply to meter errors described in §V.7.
- b. If the Company undercharged a customer as a result of a meter or metering inaccuracy or other continuing problem under the Company's control, the Company may bill the customer in accordance with Wyo. Stat.

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§ 37-2-222, for the amount of unmetered natural gas rendered in the 183 days immediately prior to the date the Company remedies the meter inaccuracy. The typical time period over which the undercharge may be collected shall be 12 consecutive months. The customer may elect to pay over a shorter period, or the Company may allow repayment over a longer period. This shall also apply to meter errors described in §V.7.

11. PRIORITY OF SERVICE AND ALLOCATION OF CAPACITY- Priority of Service from Highest to Lowest

- a. Priority 1 - Firm sales services.
- b. Priority 2 - Small interruptible sales and small interruptible gas transportation service at the maximum rate on a pro rata basis.
- c. Priority 3 - Large interruptible sales and large interruptible transportation service at the maximum rate on a pro rata basis.
- d. Priority 4 - Small interruptible sales and transportation services from the highest rate to the lowest rate on a pro rata basis where equal rates are applicable among customers.
- e. Priority 5 - Large interruptible sales and transportation services from the highest rate to the lowest rate on a pro rata basis where equal rates are applicable among customers.
- f. Priority 6 - Gas scheduled to clear imbalances.

Montana-Dakota shall have the right, in its sole discretion, to deviate from the above schedule when necessary for system operational reasons and if following the above schedule would cause an interruption in service to a customer who is not contributing to an operational problem on Montana-Dakota's system.

Montana-Dakota reserves the right to provide service to customers with a lower priority while service to higher priority customers is being curtailed due to restrictions at a given delivery or receipt point. When such restrictions are eliminated, Montana-Dakota will reinstate sales and/or transportation of gas according to each customer's original priority.

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12. EXCESS FLOW VALVES – In accordance with Federal Pipeline Safety Regulations 49 CFR 192.383, the Company will install an excess flow valve on an existing service line at the customer’s request on a mutually agreeable date. The actual cost of the installation will be assessed to the customer. Montana-Dakota will provide a cost estimate to the customer before installing the excess flow valve.
13. LATE PAYMENT - Amounts billed will be considered past due if not paid by the due date shown on the bill. An amount equal to the percentage set forth in §VI.2. will be applied to any unpaid balance existing at the immediate subsequent billing date, provided however, that such amount shall not apply where a bill is in dispute or a formal complaint is being processed. All payments received will apply to the customer's account prior to calculating the late payment charge. Those payments applied shall satisfy the oldest portion of the bill first.
14. RETURNED CHECK CHARGE - A charge as set forth in §VI.1.b. will be collected by the Company for any check not honored by the customer's financial institution for any reason.
15. TAX CLAUSE
 - a. In addition to the charges provided for in the gas tariffs of the Company, there shall be charged pro rata amounts which, on an annual basis, shall be sufficient to yield to the Company the full amount of:
 1. Any sales, use or excise taxes, whether they be denominated as license taxes, occupation taxes, business taxes, privilege taxes or otherwise levied against or imposed upon the Company by any municipality, political subdivision, or other entity, for the privilege of conducting its utility operations therein.
 2. Any payment under any gas franchise ordinance amounting to more than 1% annually of the gross gas revenue derived by the Company from gas business within the corporate limits of the municipality, political subdivision, or other entity, imposing the payment.

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- b. The charges to be added to the customers' service bills under this clause shall be limited to the customers within the corporate limits of the municipality, political subdivision, or other entity imposing the tax.

16. UTILITY CUSTOMER SERVICES:

- a. The following services will be performed at no charge regardless of the time of performance:
1. Fire and explosions calls.
 2. Investigate hazardous condition on customer premises, such as gas leaks, odor complaints, combustion gas fumes.
 3. Maintenance or repair of Company-owned facilities on the customer's premises.
 4. Pilot relights necessary due to an interruption in gas service deemed to be the Company's responsibility.
- b. The following service calls will be performed at no charge during the Company's normal business hours of 8:00 a.m. to 5:00 p.m. Monday through Friday local time:
1. A reconnection of service to an existing facility (cut-in) or a discontinuation of service (cut-out).
 2. Lighting pilots, in connection with establishing service when working cut-in orders.
 3. High bills or inadequate service complaints.
 4. Location of underground Company facilities for contractors, builders, plumbers, etc.

17. UTILITY SERVICES PERFORMED AFTER NORMAL BUSINESS HOURS – For service requested by customers after the Company's normal business

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hours defined in §V.16.b. and on Saturday, Sunday, or legal holidays, a charge will be made for labor at the overtime service rate plus the cost of any required materials.

Customers requesting service after the Company's normal business hours will be informed of the after hour service rate and encouraged to have the service performed during normal business hours.

18. NOTICE TO DISCONTINUE GAS SERVICE – Customers desiring to have their gas service discontinued shall notify the Company during regular business hours, at least one business day before service is to be discontinued. Such notice shall be by letter or telephone call to the Company's Customer Service Center. Saturdays, Sundays and legal holidays are not considered business days.

19. RECONNECTION FEE FOR SEASONAL OR TEMPORARY CUSTOMER – A customer who requests reconnection of service, at a location where same customer discontinued the same service during the preceding 12-month period, will be charged a reconnection fee as follows: the Basic Service Charge applicable during the period service was not being used, as well as the reconnection fee set forth in §VI.1.d. during normal business hours. Standard overtime rates will be applied for reconnecting service after normal business hours.

Residential – The Basic Service Charge applicable during the period service was not being used, as well as the reconnection fee set forth in §VI.1.d. during normal business hours. Standard overtime rates will be applied for reconnecting service after normal business hours.

Non-Residential – The Basic Service Charge applicable during the period while service was not being used. However, the reconnection charge applicable to seasonal business concerns such as irrigation, swimming facilities, grain drying and asphalt processing shall be the Basic Service Charge applicable during the period while service was not being used less the Distribution Delivery Charge revenue collected during the period

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in-service for usage above the annual authorized usage by rate class (Small Firm General = 151 dk and Large Firm General = 1,211 dk). A reconnection fee as set forth in §VI.1.d. will also apply during normal business hours. Standard overtime rates will be applied for reconnecting service after normal business hours.

Transportation customers who cease service and then resume service within the succeeding 12 months shall be subject to a reconnection charge as set forth in §VI.1.e. whenever reinstallation of the required remote data acquisition equipment is necessary.

20. DISCONTINUANCE OF SERVICE FOR NONPAYMENT OF BILLS – All amounts billed for service will be considered delinquent if not paid by the due date shown on the bill. If any customer shall become delinquent in the payment of amounts billed, such service may be discontinued by the Company in accordance with Chapter 3, Section 9 of the Wyoming Public Service Commission’s Rules.

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- a. Discontinuation Notice – The Company may discontinue service by reason of nonpayment after issuing a disconnect notice and upon not less than 7 days’ notice of proposed termination for residential customers and not less than 3 days’ notice for nonresidential customers. The disconnect notice will be mailed or delivered to the account holder or by telephone after customer verification and mailed to any third party previously designated by the account holder. Additional notice may be provided electronically. The notice shall contain:
 - 1. The name of the person whose account is delinquent and the service address to be discontinued;
 - 2. The amount of the delinquent bill.
 - 3. The effective date of the notice and the date on or after which service is to be discontinued;
 - 4. The Company’s specific address and telephone number for information regarding how to avoid service discontinuation;
 - 5. The names of agencies or organizations that have notified the Company that they render assistance to eligible persons who are unable to pay their utility bills; and
 - 6. A statement advising the customer how to contact the Commission if discontinuation is disputed.

- b. Landlord Account Holders – When the Company is discontinuing service for nonpayment by a landlord, the Company shall post, mail, or deliver to each known tenant a written notice, excluding the dollar amount, informing the tenant only of the impending disconnection and advising each tenant it has 15 days to arrange directly for service, as permitted by the available facilities. The tenant shall not be held responsible for the landlord’s delinquent utility billings. The Company will post the notice at a central location on or in the rental building if all tenants cannot be identified.

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- c. The Company will notify the customer that, if prior to the initial date for the disconnection of service, the customer provides the Company with written verification from a health care provider responsible for the care of customer or his/her co-habitants stating that their health or safety would be seriously endangered if service were discontinued, the Company shall extend the date for discontinuation set forth in the notice by 15 days (22 days total) to allow for bill payment.
- d. The Company shall attempt to make actual contact with the customer either in person or by telephone, after the customer verification, before discontinuing service during the cold weather period of November 1 through April 30.
- e. The Company shall also provide notice of discontinuation or account delinquency to a third party if the customer or person acting for the customer has requested that the Company do so after the customer identification verification. The Company shall advise the Customer that the right to request third-party notification does not create third-party liability for payment.
- f. If the customer defaults, the Company shall provide the discontinuation notice to the guarantor and the customer simultaneously. The guarantor's service shall not be subject to discontinuation as a result of the customer's default.
- g. The Company shall remove a guarantor when:
 - 1. The customer has received 12 consecutive months of service with no cause for discontinuation, bills have been paid when due and the customer passes an objective credit screen;
 - 2. The guarantor has paid all amounts due for service through the date the Company received the request to terminate the guarantor agreement; or
 - 3. An additional agreement with the Company is in place.

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- h. Reconnection After Nonpayment - To have service restored after discontinuation of service for nonpayment, a residential or a nonresidential customer must first pay a charge for reconnection as set forth in §VI.1.c., Service Charges, and must also pay the delinquent balance in full or execute a ~~written~~-deferred payment agreement, if eligible. The Company may also require a deposit to secure payment of future gas bills. See §V.6 Customer Deposits.
 - i. Discontinuation - The Company may discontinue service between 8:00 a.m. to 4:00 p.m., Monday through Thursday if not a legal holiday or the day preceding a legal holiday without further notice when:
 - 1. The notification period has elapsed and the delinquent account has not been paid; or
 - 2. Acceptable payment arrangements have not been made with the Company.
 - j. The Company shall assist persons who are unable to pay their natural gas service bills with determining available government assistance.
21. PROHIBITIONS AGAINST SERVICE DISCONTINUATION - The Company shall not terminate service for bill nonpayment under the following conditions:
- 1. On a legal holiday as defined by Wyoming Statute §8-4-101, or the day before such a legal holiday;
 - 2. During the period from December 24 through January 2, inclusive;
 - 3. On any day in which the Company cannot reconnect service;
 - 4. If the customer enters into an arrangement with the Company for payment of the delinquent billing over a reasonable time and the customer complies with payment arrangements;

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5. If there are monies owed due to meter or other billing error, and the customer complies with payment arrangements;
6. At a previous address for a different class of service;
7. For nonutility services or appliance or merchandise provided by, or sold by, the Company to the customer;
8. If the customer is paying the gas service bills on time, even though a prior customer with an undisputed delinquent bill for service resides or conducts business at the same address;
9. If a gas service bill, or part of a bill, is legitimately in dispute, and if the customer duly pays the gas service bill, or bill portion, not in dispute;
10. If the temperature for the community closest to the customer's location is forecasted by the National Weather Service or other reputable source to be below 32°F in the impending 48 hours, or if conditions are otherwise especially dangerous to health, and the customer is:
 - a. Unable to pay for service in accordance with the Company's billing requirements and is actively seeking government assistance or has exhausted such assistance; or
 - b. Able to only pay for service in installments; or
11. If a customer pays a bill on time for a specific service at a specific location, even though the customer is receiving another service that is subject to discontinuation for bill nonpayment.

22. DISCONTINUANCE OF SERVICE FOR CAUSES OTHER THAN NONPAYMENT OF BILLS -The Company reserves the right to discontinue service for any of the following reasons:

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- a. In the event of customer use of equipment in such a manner as to adversely affect the Company's equipment or service to others.
- b. In the event of tampering with the equipment furnished and owned by the Company.
- c. For violation of or noncompliance with the Company's rules on file with the Commission.
- d. For failure of the customer to fulfill the contractual obligations imposed as conditions of obtaining service.
- e. For refusal of reasonable access to property to the agent or employee of the Company for the purpose of inspecting the facilities or for testing, reading, maintaining or removing meters
- f. The Company may discontinue service for causes other than non-payment after issuing a discontinuance notice in accordance with §V.20 a and §V.20 d. The discontinuation of service for causes other than non-payment may occur on the days and during the hours as stated in §V.20 i.
- g. The right to discontinue service for any of the above reasons may be exercised whenever and as often as such reasons may occur, and any delay on the part of the Company in exercising such rights, or omission of any action permissible hereunder, shall not be deemed a waiver of its rights to exercise same.
- h. The Company may discontinue service without advance notice for reasons of safety, health, cooperation with civil authorities, fraudulent use, tampering with or destroying Company facilities.
- i. The Company may collect a reconnect fee, as prescribed in §VI.1.c. before restoring gas service which has been discontinued for the above causes.

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23. UNAUTHORIZED USE OF SERVICE - Unauthorized use of service is defined as any deliberate interference or tampering with a Company meter, pressure regulator, registration, connections, equipment, seals, procedures or records resulting in a loss of revenue to the Company. Unauthorized service includes reconnection of service that has been discontinued, without the Company's consent.
- a. Types of unauthorized use of service includes, but is not limited to, tampering or unauthorized reconnection by the following methods:
1. Bypass piping around meter.
 2. Bypass piping installed in place of meter.
 3. Meter reversed.
 4. Meter index disengaged or removed.
 5. Service or equipment tampered with or piping connected ahead of meter.
 6. Tampering with meter or pressure regulator that affects the accurate registration of gas usage.
 7. Gas being used after service has been discontinued by the Company.
 8. Gas being used after service has been discontinued by the Company as a result of a new customer turning gas on without the proper connect request.
- b. Any charges for damage to Company property will be billed to the customer. The customer may also be charged for:
1. Time, material and transportation costs used in investigation or surveillance.
 2. Estimated charge for non-metered gas.
 3. On-premise time to correct situation.
 4. A minimum fee of \$30.00 will apply, VI (1)(c).

All such charges shall be at current standard or customary amounts being charged for similar services, equipment, facilities and labor by the Company.

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- c. Reconnection of Service:
Customer service discontinued for any of the above reasons shall be reconnected after a customer has furnished satisfactory evidence of compliance with Company's rules and conditions of service, and paid any service charges which are due, including:
1. All delinquent bills, if any;
 2. The amount of any Company revenue loss attributable to said unauthorized use of service;
 3. Expenses incurred by the Company in replacing or repairing the meter or other equipment, costs incurred in preparation of the bill, and costs outlined in paragraph b. above;
 4. Applicable Reconnection fee; and
 5. A cash deposit, the amount of which will not exceed the maximum amount determined in accordance with §V.6 Customer Deposits.
24. RATE FOR EMPLOYEES - A bill discount may be available for residential use only in a single family unit served by Montana-Dakota Utilities Co. to qualifying retirees of MDU Resources and its subsidiaries. The bill shall be computed at the applicable rate, and the amount reduced by 33 1/3 percent.
25. REFUSAL TO SERVE NEW CUSTOMERS OR EXPAND EXISTING SERVICE – The Company may refuse to provide, expand or materially change service to a requesting customer when:
- a. The Company does not have adequate facilities to render the service requested;
 - b. The requested service appears to be unsafe or likely to adversely affect service to another customer; or
 - c. The requesting customer is indebted to the utility for service previously rendered and satisfactory payment arrangements have not been made with the Company.

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1. If indebtedness for service rendered at a former location is in dispute, the requesting customer shall be provided service at the new location upon complying with the Company's deposit requirements and paying the amount in dispute. Upon settlement of the disputed amount, any balance due the customer shall be refunded with accrued interest at the Commission Authorized Interest Rate described in Chapter 1, Section 2(a)(xv) of the Wyoming Public Service Commission's Rules.
 2. The Company shall not refuse service to a new customer because of debts of a previous customer at the same location.
 3. The Company may refuse service due to unpaid line extension charges for facilities serving the location.
26. SEE ALSO THE FOLLOWING RATES FOR SPECIAL PROVISIONS:
- Rate 119 - Interruptible Gas Service Extension Policy
 - Rate 120 - Firm Gas Service Extension Policy
 - Rate 122 - Easy Pay Plan
 - Rate 124 - Replacement, Relocation and Repair of Gas Service Lines
 - Rate 125 - Balanced Billing Plan
 - Rate 136 - Rule Covering Company Meter Testing Program

VI. MISCELLANEOUS CHARGES

	<u>Amount or Reference</u>
1. Service Charges	
a. Consumer deposits	\$V.6.
b. Returned check	\$30.00
c. Reconnect charge after discontinuation of service for nonpayment or other causes	

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Montana-Dakota Utilities Co.

A Subsidiary of MDU Resources Group, Inc.

400 N 4th Street
Bismarck, ND 58501

State of Wyoming Gas Rate Schedule

W.P.S.C. Tariff No. ~~24~~
Original Sheet No. 111

CONDITIONS OF SERVICE Rate 100

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- During normal business hours 8:00 a.m. – 5:00 p.m. local time \$30.00
 - After normal business hours standard overtime rates
 - d. Minimum reconnect charge applicable to seasonal or temporary customers
(See Rate 100 §V.19)
 - During normal business hours \$30.00 minimum
~~(\$V.19)~~
 - After normal business hours standard overtime rates
 - e. Reconnection charge applicable to transport customers when electronic metering must be reinstalled \$160.00
 - f. Special test of meter at customer's request (see Rate 100 §V.7f.2. as to when this charge is applicable)
 - Meter error more than ±2% None
 - Meter error within ±2% and meter was tested within the prior 12 months Labor & materials
Minimum of \$30.00
 - g. Service request after normal business hours Materials & Labor
at standard overtime rates
 - h. Firm service main extension Rate 120
 - i. Interruptible service main extension Rate 119
-
- | | Per
Month | Approx.
Annual
Percent |
|--|--------------|------------------------------|
| 2. Late Payment Charges – Undisputed (on unpaid balance) | 1% | 12% |

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State of Wyoming Gas Rate Schedule

W.P.S.C. Tariff No. 2
Original Sheet No. 120

INTERRUPTIBLE GAS SERVICE EXTENSION POLICY Rate 119

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The policy of Montana-Dakota Utilities Co. for gas extensions necessary to provide interruptible sales or interruptible transportation service to customers is as follows:

1. Contribution
 - a. Prior to construction, the customer shall contribute an amount equal to the total cost of construction including all gas main extensions, valves, service line(s), cathodic protection equipment, regulators, meters (excluding remote data acquisition equipment), any required payments made by the Company to the transmission pipeline to accommodate the extensions, and other costs as adjusted for federal and state income taxes.
 - b. The contribution shall be made by:
 - i. A one-time payment prior to construction, or
 - ii. The customer may post a bond, irrevocable letter of credit, or a written guarantee commitment in the amount of the total contribution required prior to construction. Such bond, issued by a bonding company authorized to do business in the state, letter of credit, or written guarantee commitment, shall be effective for a five-year period commencing at the plant in service date, and is subject to approval and acceptance by the Company. If at the end of the original five-year term, a contribution requirement exists for the subject project, the surety or guarantor shall pay the Company for such contribution requirement, or
 - iii. Customer, upon approval by Company, may finance the amount of the required contribution subject to the following conditions: 1) maximum contribution to be financed shall be determined by the Company at its sole discretion, 2) maximum term shall be five years, 3) interest will be charged at the Company's current cost of debt determined at the time of construction.

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W.P.S.C. Tariff No. 2
Original Sheet No. 121

INTERRUPTIBLE GAS SERVICE EXTENSION POLICY Rate 119

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- c. Upon completion of construction, the contribution amount will be adjusted to reflect actual costs, and an additional charge may be levied or a refund may be made.
 - d. Remote data acquisition equipment costs shall be subject to the terms and conditions specified in Transportation Service Rates 81 and 82.
2. Refund
- a. If within the five-year period from the extension(s) in service date, the total of the customer's contribution and actual margin paid to the Company equals or exceeds the total present value of the revenue requirement associated with the extension, Company shall refund the amount exceeding the revenue requirement on the following basis:
 - i. Annually, beginning at the 2nd anniversary of the extension(s) in-service date, the Company will refund to the customer, the amount exceeding the total present value of the revenue requirement at a rate of 50% of the current year margin associated with the customer's actual throughput.
 - ii. Customers who have posted a bond, letter of credit, or a written guarantee commitment will be notified of any reduction in surety or guarantee requirements based on the above calculation.
 - iii. No refunds will be made for amounts less than \$25.
 - b. Interest will be calculated annually by the Company on any refund amounts and shall be equal to the Commission Authorized Interest Rate in Chapter 1, Section 2(a)(xv) of the Wyoming Public Service Commission's Rules.
 - c. No refund shall be made by the Company after the five-year refund period has expired, and in no case shall the refund, excluding interest, exceed the amount of contribution made by the customer.

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W.P.S.C. Tariff No. ~~24~~
Original Sheet No. 130

FIRM GAS SERVICE EXTENSION POLICY Rate 120

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The policy of Montana-Dakota Utilities Co. for gas extensions necessary to provide firm sales or firm transportation service to customers is as follows:

A. General Rules Applicable to all Firm Service Extensions

1. An extension will be constructed without a contribution if the estimated capital expenditure is cost justified as defined in Paragraph B.
2. The Company may require customer or developer cost participation if the estimated capital expenditure is not cost justified as specified in Paragraph B.
3. The extension will be considered cost justified if the calculated Maximum Allowable Investment equals or exceeds the estimated capital expenditure using the following formula:

Maximum Allowable Investment =

$$\frac{\text{(Annual Basic Service Charge + (Project Estimated Annual Dk x Distribution Delivery Charge))}}{\text{Levelized Annual Revenue Requirement Factor}}$$

Levelized Annual Revenue Requirement Factor is defined as the annual rate required to recover the present value of a project over the life of a project. The Levelized Annual Revenue Requirement Factor – ~~19.954~~13.915%

4. Cost of the extension shall include the gas main extension(s), valves, service line(s), cathodic protection equipment, any required payments made by the Company to the transmission pipeline company to accommodate the extension(s), and other costs ~~excluding the distribution meter and regulator~~ up to, and including, the riser.

The service line is that portion of the gas service extending from the gas main to the connection at the house regulator and/or meter.

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Bismarck, ND 58501

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Original Sheet No. 131

FIRM GAS SERVICE EXTENSION POLICY Rate 120

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5. Where cost participation is required, such extension is subject to execution of the Company's standard agreement for extensions by the customer or the developer and Company.
6. A refund will be made in accordance with §B.2. a-c as required within a five-year period from the extension(s) in service date. Interest will be calculated annually by the Company on any refund amounts and shall be equal to the interest rate applicable to customer deposits as established in Chapter 1, Section 2(a)(xv) of the Wyoming Public Service Commission's Rules.

No refund shall be made by Company after the five-year refund period and in no case shall the refund excluding interest, exceed the amount of the contribution.

7. The Company reserves the right to charge customer the cost associated with providing service to customer if service is not initiated within 12 months of such installation.

B. Customer Extensions

Cost participation for extensions where customers will be immediately available for service is as follows:

1. Contribution –
 - a. When a contribution is required, the customer(s) shall pay the Company the portion of the capital expenditure exceeding the footage allowance or Maximum Allowable Investment as determined in accordance with Paragraph B.
 - b. The contribution shall be made by:
 - i. A one-time payment prior to construction, or

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FIRM GAS SERVICE EXTENSION POLICY Rate 120

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- ii. Payment of 25% of the contribution prior to construction and the balance in no more than twenty-four equal monthly installments. If customer discontinues service within the twenty-four month period, the balance will be due and payable upon discontinuance of service, or
 - iii. Customer may post a bond, irrevocable letter of credit, or a written guarantee commitment in the amount of the required contribution prior to construction. Such bond, issued by a bonding company authorized to do business in the state, letter of credit, or written guarantee commitment, shall be effective for the original five-year term and is subject to approval and acceptance by the Company. If at the end of the original five-year term, a contribution requirement exists in the subject project based on a recalculated maximum expenditure, the surety or guarantor shall reimburse the Company for such recalculated contribution requirement, or
 - iv. Customer, upon approval by Company, may finance with the Company the amount of the required contribution subject to the following conditions: 1) maximum contribution to be financed shall be determined by the Company at its sole discretion, 2) maximum term shall be five years, 3) interest will be charged at the Company's current cost of debt determined at the time of construction.
- c. Upon completion of construction, the contribution amount will be adjusted to reflect actual footage or installed costs, and an additional charge may be levied or a refund may be made.
 - d. If within the five-year period from the extension(s) in service date, the number of active customers and/or related volumes exceeds the projections, the Company shall recompute the contribution requirement.

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FIRM GAS SERVICE EXTENSION POLICY Rate 120

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- e. The recalculated contribution requirement shall be collected from the new applicant(s).
2. Refund -
 - a. The Company will refund to the original contributor(s) the amount required to reduce their contribution to the recalculated contribution requirement as defined in Paragraph 1.d. and 1.e. above. No refunds will be made for amounts less than \$25. Customers who have posted a bond, letter of credit, or written guarantee commitment will be notified of any reduction in surety or guarantee requirements.
 - b. No refunds will be made until the new applicants begin taking service from the Company.
 - c. If the addition of new customers will increase the contribution required from existing customer(s), the extension will be considered a new extension and treated separately.
 3. Incremental Extension Surcharge -
 - a. The Company, in its sole discretion, may offer an Incremental Extension Surcharge (Surcharge) to groups of customers requesting service totaling 10 or more when the total estimated cost would otherwise have been prohibitive under the Company's present rates and gas service extension policy. The contribution requirement to be collected under the Surcharge shall be the amount of the capital expenditure in excess of the Maximum Allowable Investment determined in accordance with Paragraph A.3.
 - i. A minimum up-front payment of \$100.00 will be collected from each customer who signs an agreement to participate in the expansion.

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- ii. For projects that are expected to be recovered within a 5-year period, the Surcharge shall be set at a fixed monthly charge of \$5.00 per month plus \$1.50 per dk.
 - iii. For projects that are not expected to be recovered within a 5-year period, the Surcharge shall be set at a fixed monthly charge of \$5.00 per month plus a volumetric surcharge designed to provide recovery of the contribution requirement in a 5-year period.
- b. The Surcharge shall remain in effect until the net present value of the contribution requirement, calculated using a discount rate equal to the overall rate of return authorized in the last rate case, is collected.
 - c. The Surcharge shall apply to all customers connecting to natural gas service within the extension area until the contribution requirement is satisfied.
 - d. The net present value of the Surcharge will be treated as a contribution-in-aid of construction for accounting purposes.

C. Developer Extensions

Cost participation may be required for extensions such as a subdivision or mobile home court, in which a developer is installing roads, utilities, etc., before housing is built.

- 1. Contribution –
 - a. When a contribution is required, the developer shall pay the Company the portion of the capital expenditure exceeding the Maximum Allowable Investment as determined in accordance with Paragraph B.2.

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FIRM GAS SERVICE EXTENSION POLICY Rate 120

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- b. The contribution shall be made by:
 - i. A one-time payment prior to construction, or
 - ii. Developer may post a bond, irrevocable letter of credit, or a written guarantee commitment in the amount of the required contribution prior to construction. Such bond, issued by a bonding company authorized to do business in the state, letter of credit, or a written guarantee commitment, shall be effective for the original five-year term and is subject to approval and acceptance by the Company. If at the end of the original five-year term, a contribution requirement exists in the subject project based on a recalculated maximum expenditure, the surety shall reimburse the Company for such recalculated contribution requirement, or
 - iii. Customer, upon approval by Company, may finance with the Company the amount of the required contribution subject to the following conditions: 1) maximum contribution to be financed shall be determined by the Company at its sole discretion, 2) maximum term shall be five years, 3) interest will be charged at the Company's current cost of debt determined at the time of construction.
 - c. Upon completion of construction, the contribution amount will be adjusted to reflect actual installed costs, and an additional charge may be levied or a refund may be made.
2. Refund -
- a. If within the five-year period from the extension(s) in service date, the number of active customers and related volumes exceeds the projections, the Company shall recompute the contribution requirement by recalculating the Maximum Allowable Investment. Such recalculation shall be done annually based upon the anniversary of the extension(s) in service date.

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FIRM GAS SERVICE EXTENSION POLICY Rate 120

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- b. The Company will refund to the developer the amount required to reduce their contribution to the recalculated contribution requirement. No refunds will be made for amounts less than \$25. Developers who have posted a bond, letter of credit, or written guarantee commitment will be notified of any reduction in surety or guarantee requirements.

- c. If the addition of new customer(s) will increase the contribution required from the developer, the extension will be considered a new extension and treated separately.

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Original Sheet No. 140

EASY PAY PLAN Rate 122

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Availability:

The Easy Pay Plan provides customers the option to automatically have their gas service bill, including merchandise and miscellaneous charges, deducted from their checking or savings account. This option is available in all communities served by the Company to all customers who voluntarily agree to participate in the Easy Pay Plan and who have not issued two or more NSF checks to the Company in the preceding 12 month period and are not currently utilizing the Low Income Energy Assistance Program (LIEAP).

General Terms and Conditions:

1. All provisions set forth in customer's otherwise applicable standard rate schedule shall apply.
2. The Company will issue a bill each month to the customer.
3. The bill will indicate that the amount shown in the "Amount Due" column will be automatically deducted from the customer's bank account 14 to 18 days from the billing date shown on the bill.
4. All customers who accept the Easy Pay Plan shall sign an authorization form.
5. The Company has the right to remove a customer from the Easy Pay Plan if the financial institution has advised the Company of two NSF check instances within the preceding 12 month period. Thereafter, customer shall be again eligible to participate in the Easy Pay Plan in the future providing that the customer has complied with the "Availability" section above.
6. Customers utilizing the Easy Pay Plan who subsequently use the LIEAP will be removed from the Easy Pay Plan by the Company.
7. The customer may cancel the use of the Easy Pay Plan option by notifying the Company in writing.

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EASY PAY PLAN Rate 122

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Availability:

The Easy Pay Plan provides customers the option to automatically have their gas service bill, including merchandise and miscellaneous charges, deducted from their checking or savings account. This option is available in all communities served by the Company to all customers who voluntarily agree to participate in the Easy Pay Plan and who have not issued two or more NSF checks to the Company in the preceding 12 month period and are not currently utilizing the Low Income Energy Assistance Program (LIEAP).

General Terms and Conditions:

1. All provisions set forth in customer's otherwise applicable standard rate schedule shall apply.
2. The Company will issue a bill each month to the customer.
3. The bill will indicate that the amount shown in the "Amount Due" column will be automatically deducted from the customer's bank account 14 to 18 days from the billing date shown on the bill.
4. All customers who accept the Easy Pay Plan shall sign an authorization form.
5. The Company has the right to remove a customer from the Easy Pay Plan if the financial institution has advised the Company of two NSF check instances within the preceding 12 month period. Thereafter, customer shall be again eligible to participate in the Easy Pay Plan in the future providing that the customer has complied with the "Availability" section above.
6. Customers utilizing the Easy Pay Plan who subsequently use the LIEAP will be removed from the Easy Pay Plan by the Company.
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Original Sheet No. 150

REPLACEMENT, RELOCATION AND REPAIR OF GAS SERVICE LINES Rate 124

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1. Where service line location changes are required due to building encroachments (a building is being constructed or is already located over a service line, etc.), the customer, shall be charged on the basis of direct costs incurred by the Company.
2. Whenever a service line is damaged by the customer or someone under the employ of the customer necessitating the service line to be either repaired or replaced by the Company in whole or in substantial part, such work shall be charged for on a direct cost basis. If the damage was caused by independent contractors, not in the employ of the customer, the charges shall be billed directly to such contractor.
3. Service line changes necessary to increase the size and capacity of an existing service line because of increased demand shall be treated in accordance with the Firm Gas Service Extension Policy Rate 120.

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State of Wyoming Gas Rate Schedule

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Original Sheet No. 160

BALANCED BILLING PLAN Rate 125

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1. SCOPE

- A. The Balanced Billing Plan (Plan) provides gas customers with a method of paying for gas usage to avoid the highs and lows associated with normal monthly billing. The customer's monthly bill is computed by taking an average of the usage during the previous twelve months'. Current energy rates are then applied to this average monthly usage to calculate the current payment due. Qualified customers with less than 12 month's history at their current premises are also allowed to enroll in the Plan.
- B. Monthly bills rendered under this Plan, as indicated in Paragraph A. above, will be based upon a moving average consumption and will normally change each month. The moving average will change slightly each month and thus appropriate dollar adjustments will be made to the billed amount each month.
- C. The provisions of this Plan are applicable to all residential customers and to certain nonresidential gas customers served. Accordingly, the following nonresidential customers do not qualify for this Plan:
1. Industrial, municipal or inter-departmental gas customers.
 2. Combination customers who have electric demand meters – neither the gas nor electric usage qualifies for the Plan.
 3. Interruptible or otherwise controlled customers.
 4. Seasonal, short-term or temporary customers.
 5. Customers whose accounts are delinquent and who have not entered into a deferred payment agreement.
 6. Customers whose usage patterns are not sufficiently predictable so as to permit estimation on an annual basis with a reasonable degree of certainty.

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BALANCED BILLING PLAN Rate 125

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2. PROCEDURE

- A. Customers must contact the Company to request enrollment in the Balanced Billing Plan.
- B. If the customer's account is current and otherwise qualifies for enrollment in the Plan as provided in Section 1.C., the customer will be so informed at the time of customer's request and the customer's account record in the Customer Information System will be so coded.
- C. As indicated in Section 1.C.5., customers who are delinquent cannot qualify for the Plan unless they are able to pay any amounts past due or enter into a deferred payment agreement with the Company. The customer agrees to pay a reasonable fixed amount each month in addition to the Balanced Billing Plan payment amount until such arrears are paid in full.
- D. Customers enrolled in the Plan will continue to be billed under the Plan provisions until they request removal or they are sixty days in arrears and are removed from the Plan by the Company.
- E. If a customer desires to be removed from the Plan, the customer must contact the Company to request withdrawal from the Plan. Removal from plan will be effective following contact regarding withdrawal. Upon such removal the total unpaid balance becomes due at the next billing cycle. If a credit balance exists it may be refunded or applied to the next cycle billing, at the customer's discretion.
- F. If a customer is removed from the Plan due to delinquency as indicated above, the total unpaid balance in their account becomes due and payable.

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W.P.S.C. Tariff No. 2
Original Sheet No. 170

RULE COVERING COMPANY METER TESTING PROGRAM Rate 136

Page 1 of 4

APPLICABILITY:

The policy of Montana-Dakota Utilities Co. for the testing of gas meters in compliance with Chapter 3, Section 18 of the Wyoming Public Service Commission's Rules.

NEW METERS:

1. This meter test schedule shall not apply to meters with capacity in excess of 650 cubic feet per hour (cfh) at 0.5 inch water column (wc). Such meters shall continue to be tested and adjusted or repaired, if necessary, at a periodic interval of at least once in ten years. Meter supplier(s) shall provide test data for all new meters.
2. New meters received from a manufacturer shall be subjected to testing on a random sample basis of five percent (5%) of the total received at full load and light load. If unsatisfactory, all meters in the shipment shall be tested, and repaired if necessary, or the shipment shall be returned to the manufacturer. As new or replacement equipment is placed into service, pertinent information describing and identifying such equipment will be submitted to the Wyoming Public Service Commission.

METER TEST PROGRAM:

1. All active meters, 650 cfh and smaller, will be combined into a single random test program. The population of meters shall come from the state of Wyoming, North Dakota, Montana and South Dakota. At the time the random selection is made, meters more than ten years old and active meters that have not been tested in the last ten years will be placed into an installation class defined model installation date lot to be part of a random population for testing.
2. All active meters will be assigned to lots on the basis of installation date. The meters to be sampled will be divided into lots based on manufacturer, type, and last install date in five year groups. The minimum number of samples taken from each lot will be as specified by Military Standard No. 414, Sample Procedures and Table for Inspection by Variables for Percent Defective, inspection level IV with specification limits of +/- 2.0%.

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RULE COVERING COMPANY METER TESTING PROGRAM Rate 136

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3. The meters tested within the random test program will include meters selected via a computer generation random selection process and meters pulled from the customers' premises in correlation with service technicians being on-site for other service related work not including meter testing requested by the customer or initiated by the Company.
4. Lot acceptability will be determined by the standard deviation method based on single sample, double specification limit, variability unknown, for an acceptable quality level of 15% as follows:
 - a. A meter lot for which the sample is satisfactory will remain in service.
 - b. A meter lot for which the sample fails may remain in service if it passed the previous year and if no more than 10% of the sample registers over 102%.
 - c. A meter lot for which the sample fails will be removed if the lot failed the previous year or if more than 10% of the sample registers over 102%.
 - i. If evaluation determines the group is homogeneous, then the entire group will be removed.
 - ii. If group is not homogeneous and a subset of the group is found defective, that subset will be removed. A failed lot of meters will be removed from service for testing and repair within one year.
5. The Company will report the results of the meter test program annually. The test period will cover the fiscal year July 1 to June 30 with a report available to the Commission by December of each year.

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RULE COVERING COMPANY METER TESTING PROGRAM Rate 136

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METER TEST EQUIPMENT:

<u>TYPE</u>	<u>MANUFACTURER</u>	<u>USED FOR</u>	<u>DEGREE OF ACCURACY</u>	<u>CALIBRATION INTERVAL</u>
Snap Series III	American (Ser. No. XU-3097)	Gas Meter Standard	±0.13%	36 Months
Snap Series III	American (Ser. No. XU-3403)	Gas Meter Standard	±0.13%	36 Months
Snap Series III	American (Ser. No. L61108-238)	Gas Meter Standard	±0.13%	36 Months
Model 5	Dresser (Ser. No. 9390008/9390014)	Gas Meter Standard	+0.55%	5 Years

1. The interval for the calibration of above listed test equipment is 3 years for the Snap provers and 5 years for the Model 5 prover. The test equipment is either sent to the factory to be calibrated or a factory representative comes on site to calibrate the test equipment.
2. The factors that influence the accuracy are temperature and humidity. Since the testing is conducted indoors where temperature is maintained well within the range of 55 and 85 degrees F° and humidity is maintained below 90%, the test equipment maintains accuracy during the testing of meters.
3. All apparatus used for test and calibration purposes shall be cared for and maintained as recommended in the manufacturer's operating and maintenance manuals. Appropriate carrying cases designed for the purpose shall be used when such equipment is transported to or from its

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normal service location for the purposes of performing tests, normal maintenance repairs, or recalibration.

4. Meters and other equipment which will be used as a reference standard to certify other equipment shall be kept in a temperature stable environment, and shall be calibrated annually except as otherwise stated herein. Bell provers, transfer provers or sonic nozzles shall be recertified at not more than five-year intervals and after being moved or dimensionally altered. Recertification shall be accomplished by use of standard-cubic foot bottles, by strapping or by optical measurement techniques, the latter being the preferable method.
5. Meters and other equipment which are used as a reference standard shall only be used for calibration purposes, and shall not be used for trouble shooting, corrective maintenance or any other activity which might jeopardize the integrity of the instrument for calibration accuracy. Calibrating meters equate a cubic foot of gas with the amount of gas that occupies one cubic foot, dry, at 60° F at 14.73 pounds per square inch absolute.
6. Calibration of the items used by the utility for reference standards shall be accomplished by an instrument with a higher degree of accuracy than the item being calibrated with the accuracy of said instrument being traceable to the National Institute of Standards and Technology (NIST).
7. Whenever any gas meter is tested, the test record shall be preserved, including the information necessary for identifying the meter, the reason for making the test, the reading of the meter upon removal from service and the result of the test, together with all data taken at the time of the test in sufficiently complete form to permit the convenient checking of the methods employed and the calculations. The record shall be kept for the life of the meter. The standard used to make this test shall be in a current calibration status. Each item of portable test equipment shall be marked with a tag or adhesive label to show the last calibration date.

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The following sets forth the Company's Service Interruptions and Reporting Plan as required in Chapter 3, Sections 3, 27, and 28 of the Wyoming Public Service Commission (Commission) Rules, applicable to service provided by the Company in its Wyoming service territories.

- A. The Company shall make all reasonable efforts to avoid interruptions of service and, when interruptions occur, the Company shall re-establish service in a timely and safe manner.
- B. The Company shall submit a written, confidential list of contact names and telephone numbers to be used when a service interruption occurs. The list shall:
 - 1. Be resubmitted each January and July, whether or not the contact person(s) have changed since the last submittal
 - 2. Be updated as soon as a contact changes;
 - 3. Include contact information to communicate with individuals who are knowledgeable about service interruptions, the estimated duration and the possible causes of service interruptions; and
 - 4. Include contact information to communicate with individual(s) who are available to confer with the Commission at all times.
- C. The Company shall notify the Commission of all planned major service interruptions at least 48 hours in advance, except in emergencies.
- D. The Company shall make reasonable effort to provide affected customers two business days' notice of a planned service interruption.
- E. The Company shall make reasonable efforts to establish mutual aid agreements with other entities to assist in the recovery of large scale service interruptions, natural disasters or other significant events.

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F. Definitions of Major Service Interruptions – Reportable incidents that will or are likely to produce significant detrimental effects to customers, facilities or public safety shall be reported to the Commission within two hours of the incident by contacting the Commission’s Service Interruption Reporting Telephone (SIRT) number. Reportable Incident shall be defined as:

1. An event that causes loss to the operator or others and results in:
 - a. Estimated property damage of at least \$50,000;
 - b. Death, in-patient hospitalization, damage to the Company’s property which substantially affects service to the public or is otherwise significant in the judgement of the Company;
2. Any incident reportable to the National Response Center:
 - a. An event that involves a release of gas from a pipeline, or of liquefied natural gas, liquefied petroleum gas, refrigerant gas or gas from an LNG facility, and that results in one or more of the following:
 - i. A death, or personal injury necessitating in-patient hospitalization;
 - ii. Estimated property damage of \$50,000 or more, including loss to the operator and others, or both, but excluding cost of gas lost; or
 - iii. Unintentional estimated gas loss of three million cubic feet or more.
 - b. An event that results in an emergency shutdown of an LNG facility. Activation of an emergency shutdown system for reasons other than an actual emergency does not constitute an incident.
3. Any service interruption, planned or otherwise occurring, that results in:
 - a. Loss of service to 25 gas meters or customers, whichever is greater;
 - b. An evacuation that displaces 25 people or more.

G. Commission Notification Requirements:

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1. The Commission will be notified within two (2) hours of the known commencement of a Reportable Incident using the Commission's Service Interruption Reporting Telephone number (SIRT). Within 24 hours, the Company will follow up with an email report or as otherwise directed by the Commission.
2. Reports to the Commission shall include, but not be limited to:
 - a. Location and geographic extent;
 - b. Damage assessment, explaining the risks and likely effects on the public, the utility's customers, other utilities and telecommunications services;
 - c. Date and time the service interruption began;
 - d. Number of customers or individuals affected;
 - e. Cause, if known;
 - f. Estimated time of service restoration and basis for estimate;
 - g. Any deaths or injuries;
 - h. Efforts being undertaken to restore service;
 - i. Efforts being undertaken to assist affected individuals;
 - j. Other governmental agencies notified;
 - k. Contact information for reporting individual(s);
 - l. If the event is ongoing, the time interval until the Commission will be updated; and
 - m. Any other information that may be necessary to assess threats or damage.

H. Commission Reporting Requirements:

1. Quarterly reports of all Service Interruptions, other than meter testing or change outs will be filed with the Commission within 30 days after the end of each calendar quarter in conformance with Section 28 of the Wyoming Public Service Commission's Rules.

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2. These records shall be retained by the Company for a minimum of six years.
3. The Company shall annually review its Service Interruption Reporting Plan with any proposed modifications and definitions of major or minor service interruptions specific to the utility's system, filed with the Commission by May 1. If, after the Company's review, there is no change to the Service Interruption Reporting Plan, the Company shall so notify the Commission by letter by May 1.

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