



MONTANA-DAKOTA
UTILITIES CO.

A Subsidiary of MDU Resources Group, Inc.

In the Community to Serve[®]

400 North Fourth Street
Bismarck, ND 58501
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February 12, 2024

Dear Homeowner,

Montana-Dakota Utilities Co. has been researching the feasibility of extending natural gas service to the community of Kindred. There are many reasons why natural gas is the best energy choice for your home’s heating and water heating needs. Choosing natural gas for your home offers valuable benefits for your budget, your comfort and the environment.

Before natural gas service can be extended to your community, we need to determine the interest level among the residents of Kindred. This will require a financial commitment on your part. Montana-Dakota representatives will be holding a public meeting in your community to discuss the project and answer any questions you may have regarding natural gas service to the community of Kindred.

Kindred Public Meeting:

Date	Wednesday, February 21 st
Location	Kindred Memorial Building 121 Linden St
Time	7:00 pm

Please refer to the back of this letter for more detailed information regarding the project costs and conversion of your appliances to natural gas. In addition, more information about the project, energy cost savings, and opportunities to talk with Montana-Dakota representatives can be found at <https://www.montana-dakota.com/in-the-community/special-projects/kindred-natural-gas-expansion-project/> or by scanning the QR code at the bottom of this letter.

To begin construction of this project this summer, Montana-Dakota will need to make its final determination on the feasibility of this project by the end of March 2024. We look forward to you attending the public meeting to learn more about this exciting project and answer any questions you may have.

If you are unable to attend one of the meetings, please feel free to contact one of Montana-Dakota’s representatives to have any questions you may have answered and to learn how you can sign up for natural gas service. Montana-Dakota will also be offering office hours in Kindred over the coming weeks.

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Natural Gas Service to Kindred

Project Information and Frequently Asked Questions

What type of financial commitment do you need from me?

To keep the upfront costs as low as possible, a surcharge rate was created for expansion to the community of Kindred. An initial downpayment of \$250 is required for residential customers at the time of commitment. This downpayment is fully refundable if the project is determined to not be feasible. If there is enough interest to deem the project feasible, residential customers will pay a monthly surcharge rate of \$30.00 for a period of five years.

Why does this project require a financial commitment?

The financial commitment covers each customer's portion of the costs associated with construction of the natural gas pipeline infrastructure needed to bring natural gas to the community.

How many customer commitments do you need to make the project economically feasible?

Montana-Dakota is estimating that reaching a commitment from 40% of the residential and commercial customers in the community of Kindred will achieve the economics needed to move forward with the project.

Can my current propane appliances be converted to natural gas?

Yes, except for water heaters, which will need to be replaced.

Can my current gas piping inside my home be used for natural gas?

Yes, unless your home's inside piping is copper. Copper piping is unsuitable for natural gas because there is a possible corrosion hazard.

How much will conversion cost?

Conversion costs will vary depending on type, model, size and number of appliances to be converted. The most significant cost will be replacement of your water heater. The average cost for furnace conversion and water heater replacement is approximately \$1,200-\$1,800, and primarily depends on the size and type of water heater you purchase.

Who can I contact to perform the conversion work?

Any qualified heating contractor can, at a reasonable cost easily convert and/or replace your heating equipment, water heater and other propane appliances to use natural gas.

Does the conversion work need to be inspected?

Building codes vary from community to community. Check with your local Building Inspections Department to determine what is required.

Natural Gas Service to Kindred Local Office Dates

Save money on your heating and water heating by signing up to receive natural gas service from Montana-Dakota Utilities Co. (Montana-Dakota). If you missed the one of the public meetings or need additional information, Montana-Dakota representatives will be available in Kindred to answer questions and assist you in signing up for natural gas service.

City of Kindred – City Hall, 31 5th Ave N

Date	Time
Thursday, February 22 nd	2-4 pm and 6-8 pm
Tuesday, February 27 th	2-4 pm and 6-8 pm
Thursday, February 29 th	2-4 pm and 6-8 pm
Tuesday, March 5 th	2-4 pm and 6-8 pm

Residential customers will save \$428 dollars on average with natural gas heating vs. propane heating. Montana-Dakota representatives can run a detailed cost comparison for you at the office hour sessions. Please bring your annual propane, fuel oil, and/or electric usage so the representatives can accurately estimate your personal energy cost savings by switching to natural gas.

